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             IN THE UNITED STATES DISTRICT COURT
             FOR THE NORTHERN DISTRICT OF OHIO
 2.
                      EASTERN DIVISION
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    IN RE: NATIONAL
                        : MDL No. 2804
    PRESCRIPTION OPIATE
 4
                            : Case No. 17-md-2804
    LITIGATION
 5
    APPLIES TO ALL CASES : Hon. Dan A. Polster
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 7
                    HIGHLY CONFIDENTIAL
 8
 9
         SUBJECT TO FURTHER CONFIDENTIALITY REVIEW
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                      JANUARY 18, 2019
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14
         VIDEOTAPED DEPOSITION OF MICHAEL BIANCO,
15
    taken pursuant to notice, was held at Marcus &
16
    Shapira, One Oxford Center, 35th Floor, Pittsburgh,
    Pennsylvania 15219, by and before Ann Medis,
17
18
    Registered Professional Reporter and Notary Public in
19
    and for the Commonwealth of Pennsylvania, on Friday,
20
    January 18, 2019, commencing at 9:07 a.m.
21
22
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1 PROCEEDINGS 2 3 THE VIDEOGRAPHER: We are now on the 4 record. My name is Adam Balenciaga. I'm a 5 videographer retained by Golkow Litigation Services. Today's date is January 18, 2019, and 6 7 the time is 9:07 a.m. 8 This video deposition is being held at Marcus & Shapira, LLP, One Oxford Centre, 35th 9 10 Floor, Pittsburgh, PA 15219, in the matter of 11 National Prescription Opiate Litigation, 12 MDL No. 2804, for the United States District Court 13 for the Northern District of Ohio, Eastern 14 Division. 15 The deponent is Mike Bianco. 16 All counsel will be noted on the stenographic 17 record. Will all counsel identify themselves. 18 MR. HUDSON: Ty Hudson and Thomas 19 Sidlinger of Wagstaff & Cartmell for plaintiffs. 20 MR. SCHWAB: John Schwab on behalf of 21 Cardinal Health. 22 MR. KOBRIN: Joshua A. Kobrin of Marcus 23 & Shapira on behalf of HBC Service Company. 24 THE VIDEOGRAPHER: Anyone on the phone? 25 MR. PAUL: This is Raj Paul of Covington

- 1 & Burling on behalf of McKesson.
- MS. LANGSTON: This is Nicole Langston
- from Jones Day on behalf of Walmart, Inc.
- 4 MR. HENNESSY: This is Sean Hennessy
- 5 from Arnold & Porter on behalf of the Endo and Par
- 6 Pharmaceutical defendants.
- 7 MR. SCHOCK: Andrew Schock of Jackson
- 8 Kelly on behalf of AmerisourceBergen Drug
- 9 Corporation.
- THE VIDEOGRAPHER: Anyone else?
- The court reporter is Ann Medis and will now
- 12 swear in the witness.
- 13 MICHAEL BIANCO,
- having been first duly sworn, was examined
- and testified as follows:
- 16 EXAMINATION
- 17 BY MR. HUDSON:
- 18 Q. Good morning, sir. Could you please
- 19 state your name for the record.
- A. Mike Bianco.
- Q. Mr. Bianco, my name is Ty Hudson, and I
- represent the plaintiffs here today. I'm going to
- 23 be asking you some questions in this deposition.
- What is your current address? Do you live
- 25 here in the Pittsburgh area?

- 1 A. Yes, sir.
- Q. And are you currently employed by Giant
- 3 Eagle?
- 4 A. Yes.
- 5 Q. Have you ever had your deposition taken
- 6 before?
- 7 A. No.
- Q. Let's just make sure then that we
- 9 understand the process before we get going. I'm
- 10 going to be asking you questions, and you're going
- 11 to be giving answers. Do you understand that?
- 12 A. Yes.
- Q. At some point your counsel may put
- objections on the record or other counsel may put
- objections for the record for the court just to
- 16 preserve that. Unless your counsel instructs you
- 17 not to answer, can we agree that you'll answer my
- 18 questions?
- 19 A. Yes.
- Q. You do understand that you're under
- 21 oath. Although we're here in an office at a law
- firm, it has the same force and effect as if we
- were in a courtroom in front of a judge and a
- 24 jury. Do you understand that?
- 25 A. Yes.

- Q. If you don't understand my question,
- will you let me know so I can reframe it?
- A. Yes.
- 4 Q. And the flip side of that is, is it fair
- 5 that if you do answer my question, it's fair for
- 6 me to assume that you did understand it?
- 7 A. Yes.
- Q. And you're doing a great job of this,
- 9 but we need audible answers rather than head
- 10 nodding or other nonverbals. Okay?
- 11 A. Understood.
- 12 Q. And then lastly, at any time if you want
- 13 to take a break, just let me know and we can go
- off the record. All I would ask is that you
- answer any question that's pending at the time.
- 16 Is that fair?
- 17 A. Yes.
- 18 Q. Let's just start with your preparation.
- 19 What did you do to prepare for this deposition
- 20 today?
- 21 A. I met with counsel yesterday to discuss
- 22 the process.
- Q. About how long was that meeting?
- A. A few hours, five hours.
- Q. Did you look at any documents?

- 1 A. I did.
- Q. Did those refresh your recollection in
- 3 any way?
- 4 A. Yes.
- 5 Q. Any particular documents you recall
- 6 reviewing that refreshed your recollection?
- 7 MR. KOBRIN: Objection. I don't want
- 8 him talking about particular documents. That's
- 9 work product that we selected from the file.
- MR. HUDSON: You're taking the position
- 11 that it's privileged or work product if he
- 12 reviewed documents that refreshed his
- 13 recollection?
- MR. KOBRIN: The documents that I put
- 15 together I think are privileged, yeah.
- MR. HUDSON: Are you going to instruct
- 17 him not to answer?
- MR. KOBRIN: I'd rather you not answer
- 19 that. Are there any documents that you would cite
- that you particularly remember? The answer "yes"
- or "no" is fine, but I don't want to get into
- 22 specifics. Are there particular documents that
- you recall right now that refreshed your
- 24 recollection?
- THE WITNESS: No.

- 1 BY MR. HUDSON:
- Q. Let's shift gears and talk about your
- 3 education. Where did you attend college?
- 4 A. Duquesne University.
- 5 Q. And did you obtain a degree from
- 6 Duquesne?
- 7 A. I did.
- 8 Q. What was your degree?
- 9 A. Doctor of pharmacy.
- 10 Q. When did you graduate from pharmacy
- 11 school?
- 12 A. 2013.
- Q. And when did you start pharmacy school?
- 14 A. 2005.
- 15 Q. And did you work while you attended
- 16 pharmacy school?
- 17 A. I did.
- 18 Q. And during that time, it looked to me,
- and I've looked at your LinkedIn profile, so I'll
- 20 try to kind of shortcut this background, but it
- looked like for most of the, I guess, 13 years,
- from 2005 until the present, you've worked at
- 23 Giant Eagle with a couple of exceptions. It looks
- 24 like you were at -- you were the director of
- orientation of Duquesne; right?

- 1 A. Correct.
- 2 O. And that was from 2008 to 2010?
- 3 A. Yes.
- 4 O. And then it looked like you had about a
- 5 five-month stint at HC Pharmacy in 2015.
- 6 A. Yes.
- 7 O. Otherwise -- I guess one other. It
- 8 looked like you were a pharmacy intern at a
- 9 women's hospital for about a year and a half.
- 10 A. Correct.
- 11 Q. But then otherwise, it looked like the
- 12 remaining 10 or 11 years were at Giant Eagle.
- 13 A. Yes.
- 0. If you could, just walk me through those
- jobs that you had at Giant Eagle and what your
- 16 responsibilities were.
- 17 A. Starting from --
- 18 Q. Starting from 2005.
- 19 A. I started in 2005 as a pharmacy
- 20 technician doing day-to-day technician tasks,
- 21 which that would include ringing a register,
- 22 counting medication, data entry. And then after
- 23 that I was on a --
- Q. If I could, now you're going to pharmacy
- school and working at the same time?

- 1 A. Correct.
- 2 O. Go ahead.
- A. After that, I was on a software
- 4 implementation team where we trained
- 5 nonpharmacists, pharmacy staff how to use our
- 6 dispensing software. And then my work with Giant
- 7 Eagle, then I was on a support desk team where our
- 8 pharmacies would call in and ask questions
- 9 pertaining to how to use the software.
- 10 From there I was manager of pharmacy
- inventory and vendor relations, which essentially
- 12 was maximizing inventory utilization, so turns,
- et cetera, with the main focus of reducing shrink,
- the unknown loss, or I'm sorry, known loss which
- would be expired products.
- And then after that, I took a reduced
- 17 capacity because my school load picked up. And
- then from there I was category manager where I
- oversaw our sourcing of products for pharmacy.
- Q. And is that the role you're still in
- 21 today?
- 22 A. I'm sorry. No. I apologize. After
- that, I went to UPMC. When I came back, now I'm
- on what's called the managed care side where we
- 25 do -- my main focus is contracting with insurance

- 1 companies.
- Q. And you've had that role for a little
- 3 more than three years?
- 4 A. Correct, 2015 I think, end of 2015.
- Q. Let's go back, if we could, to the first
- 6 role that you described, the pharmacy software
- 7 implementation team.
- 8 A. That was the second.
- 9 Q. Oh, you're right. You were pharmacy
- 10 intern for a couple years; right?
- 11 A. Correct. I think two years, yes.
- 12 Q. So you're right. The second job then,
- the pharmacy software implementation team member,
- 14 was that software implementation at the Giant
- 15 Eagle retail pharmacies?
- 16 A. Yes.
- Q. Did you have any responsibilities
- 18 related to the HBC warehouse?
- 19 A. During?
- MR. KOBRIN: Object to form.
- 21 BY MR. HUDSON:
- 22 O. Doctor, this time period from 2007 to
- 23 2009 when you're dealing with software
- 24 implementation.
- A. When I was dealing with the software,

- 1 no.
- Q. At that point in time, from 2007 to
- 3 2009, were you aware that Giant Eagle had created
- 4 a warehouse?
- 5 A. Yes.
- 6 O. Was that generally known as the HBC
- 7 Service Company warehouse or the HBC warehouse?
- 8 A. I don't recall. I think it was just the
- 9 warehouse.
- 10 Q. Were you aware at that time or did you
- 11 become aware at some point that Giant Eagle had
- 12 created an operating division or an entity known
- 13 as HBC Service Company?
- MR. KOBRIN: Object to form.
- 15 THE WITNESS: Can you repeat that.
- 16 BY MR. HUDSON:
- O. Sure. At this time in the 2009
- timeframe, were you aware that Giant Eagle had
- 19 created an operating division or a subsidiary that
- 20 was known as HBC Service Company?
- MR. KOBRIN: Object to form.
- THE WITNESS: When I was -- as a store
- technician or intern and then on the pharmacy
- team, the software implementation team, I don't
- 25 believe I was aware of that.

- 1 BY MR. HUDSON:
- Q. Did you become aware of that at some
- 3 point in time?
- 4 A. Yes.
- 5 Q. Do you have any sort of ballpark
- 6 recollection of when that was?
- 7 A. When I took on the vendor relations,
- 8 inventory manager position. So '9, '10. '10 I
- 9 think is when I started that.
- 10 Q. It looks like from your LinkedIn profile
- 11 maybe it was in 2011.
- 12 A. Yes, yeah.
- 13 Q. So fair to say that in the 2007 to 2009
- timeframe, in your role as the pharmacy software
- implementation team, did you have any occasion to
- visit the warehouse, the HBC warehouse?
- 17 A. During that time, no.
- 18 Q. If we jump forward, it looks like as you
- 19 discussed, then you came back to Giant Eagle in
- 20 2011 on the inventory, focused on inventory?
- 21 A. I came back originally on the pharmacy
- 22 support team, so fielding questions at a technical
- help desk.
- O. And where was that desk located?
- A. At our corporate office in Pittsburgh.

- 1 Q. And then were you promoted into the
- 2 manager, pharmacy inventory and vendor income
- 3 role?
- 4 A. Yes.
- 5 Q. And then I think you indicated at that
- 6 time you learned about the HBC operating division.
- 7 A. Correct.
- 8 MR. KOBRIN: Object to form.
- 9 BY MR. HUDSON:
- 10 Q. And how did you learn of that?
- 11 A. It would have been part of understanding
- 12 how our supply chain worked.
- Q. And what was your understanding at that
- time of how the supply chain worked specifically
- for controlled substances that were being shipped
- 16 through the HBC warehouse?
- A. Really just that we housed them, that we
- 18 had some of them in that location, and some were
- 19 sourced from other locations like McKesson or
- 20 Anda.
- Q. At this timeframe from 2011 to 2013, did
- you ever visit the HBC warehouse?
- 23 A. Yes.
- Q. How many times?
- A. I believe just once.

- 1 O. And why did you visit it?
- 2 A. Just to see the facility.
- Q. And at that time were you aware of who
- 4 was overseeing that facility?
- 5 A. Yes.
- 6 O. And who was that?
- 7 A. I believe Christy Hart was.
- Q. Was there somebody in particular
- 9 overseeing the controlled substances portion of
- 10 the warehouse?
- 11 A. I believe Christy was overseeing the
- 12 whole warehouse.
- Q. What about Matt Rogos, is that a name
- 14 that is familiar?
- 15 A. Yes. Matt was -- yes. Matt would have
- overseen the warehouse as well. I'm sorry. I
- 17 think Christy might have reported in to him.
- 18 Q. And do you know the timeframe of when
- 19 Matt oversaw the warehouse?
- A. He left before I did originally, but I'm
- 21 not sure of the specifics.
- O. Explain to me what that means.
- A. I believe he left Giant Eagle before.
- 24 I'm sorry. I left in 2015. I believe he left
- before me, but I don't know exactly when before.

- 1 Q. In your inventory role, did you come to
- learn about any of the controls that existed at
- 3 the HBC warehouse for controlled substances?
- 4 A. No.
- 5 Q. In this inventory role from 2011 to
- 6 2013, did you know one way or the other whether
- 7 the HBC warehouse had any controls for the
- 8 controlled substances that were shipped in and out
- 9 of that facility?
- MR. KOBRIN: Object to form.
- 11 THE WITNESS: I know we had physical
- 12 barriers such as a cage that they were in. But
- 13 from the day-to-day operations, I wasn't involved
- 14 in those.
- 15 BY MR. HUDSON:
- 16 Q. At some point in time after you left
- 17 your inventory role and assumed different roles at
- 18 Giant Eagle, did you learn more about how the HBC
- warehouse operated day to day in terms of the
- 20 controls for the controlled substances that were
- 21 shipped in and out of the facility?
- 22 A. With respect to their controls for
- 23 controlled substances, no.
- Q. And is that true as you sit here today,
- 25 meaning at no point in time that you've worked at

- 1 Giant Eagle did you become aware of the controls
- or processes that were applied at the HBC
- 3 warehouse as it relates to controlled substances?
- 4 A. At the physical location, no.
- 5 Q. Who would you say would be most
- 6 knowledgeable about the day-to-day controls or
- 7 procedures that were applied at the HBC service
- 8 warehouse?
- 9 A. During what timeframe?
- 10 O. From 2009 to 2014.
- 11 A. We had a compliance team that was
- 12 responsible for some of that. I didn't get
- involved in this part of the business. But our
- 14 compliance team, which was made up of Joe Millward
- and George Chunderlik and then Christy Hart and
- 16 Matt Rogos.
- 17 O. And then you indicated that Matt left at
- some point in 2014 or 2015. Would Walter Durr be
- 19 his successor that would be --
- A. I believe so, yes.
- Q. Other than Joe Millward, George
- 22 Chunderlik, Christy Hart, Walter Durr and Matt
- 23 Rogos, anyone else you can think of that may have
- 24 knowledge about the day-to-day procedures or
- 25 controls at the HBC service warehouse?

- 1 A. I'm sure there are others, but none that
- 2 I can think of now.
- Q. At some point did you become aware that
- 4 there are federal regulations that apply to
- 5 distributors who are -- have a DEA license to
- 6 distribute controlled substances?
- 7 A. Yes.
- 8 Q. And how did you come to learn of that
- 9 federal framework?
- 10 A. I'm not sure of the details around it.
- I don't know if it was through my pharmacy
- 12 training or through work. I don't know.
- 13 Q. Do you have an understanding of what
- 14 obligations exist for distributors under the
- 15 Controlled Substances Act?
- 16 A. Yes.
- Q. What is your understanding of the
- 18 obligations?
- MR. KOBRIN: Object to form.
- 20 THE WITNESS: The obligations under the
- 21 Act would include physical barriers, suspicious
- order monitoring, a combination of those.
- 23 BY MR. HUDSON:
- Q. Anything else you can think of?
- 25 A. This wasn't my area of focus, so no.

- 1 Q. Do you have any knowledge about problems
- with opioid abuse or opioid diversion that's
- 3 occurred in Ohio or generally in the United
- 4 States?
- 5 MR. KOBRIN: Object to form.
- 6 THE WITNESS: Other than what I've seen
- on the news or read in articles, no.
- 8 BY MR. HUDSON:
- 9 Q. And from what you've seen and what
- 10 you've heard, what is your understanding of
- 11 problems with opioids in the United States?
- MR. KOBRIN: Object to form.
- 13 THE WITNESS: That they're being
- 14 misused, I believe, whether it be prescription or
- 15 illicit.
- 16 BY MR. HUDSON:
- 17 Q. Do you have any knowledge about the
- 18 opioids that were most likely to be abused or
- 19 diverted?
- 20 A. No.
- Q. Do you understand that at some point,
- 22 Giant Eagle decided to obtain a DEA license to
- 23 become a distributor for Schedule III, IV and V
- 24 controlled substances?
- 25 A. At what location?

- 1 Q. At the HBC service location.
- 2 A. Yes.
- Q. Were you involved in any of the decision
- 4 making to obtain that DEA license to become a
- 5 distributor?
- 6 A. No.
- 7 Q. Do you know who was involved in making
- 8 the decision to become a distributor?
- 9 A. I do not.
- 10 Q. Is it your understanding that the HBC
- 11 service warehouse had a license to act as a
- distributor for Schedule III, IV and V controlled
- 13 substances?
- 14 A. Yes.
- 15 Q. And is it your understanding that that
- 16 license name was in the name of HBC Service
- 17 Company as opposed to Giant Eagle?
- 18 A. Yes.
- 19 Q. I don't want to know if you've had any
- 20 conversations with lawyers. I don't want to
- 21 anything that's privileged. But in your capacity
- 22 as a businessperson at Giant Eagle, did you obtain
- any knowledge about why the license was in the
- 24 name of HBC Service Company?
- 25 A. No.

- 1 Q. Is it your understanding that HBC
- 2 Service Company acted as a distributor for
- 3 hydrocodone combination products from November of
- 4 2009 to October of 2014?
- 5 A. I don't know the exact timeframe, but,
- 6 yes, they did distribute hydrocodone products.
- 7 Q. Do you know whether or not hydrocodone
- 8 combination products were rescheduled from a
- 9 Schedule III to a Schedule II controlled
- 10 substance?
- 11 A. I do.
- 12 O. And did that occur in or around October
- 13 of 2014?
- 14 A. I don't remember the time.
- 15 Q. Were you involved in any of the business
- 16 implications that that had for HBC or Giant Eagle
- when hydrocodone combination products were
- 18 reclassified from Schedule III to Schedule II?
- MR. KOBRIN: Object to form.
- THE WITNESS: Yes.
- 21 BY MR. HUDSON:
- 22 O. And tell me what business implications
- that had for Giant Eagle or HBC.
- MR. KOBRIN: Object to form.
- THE WITNESS: It would have changed our

- 1 product line and then how we were sourcing it,
- 2 meaning how our pharmacies were buying it, would
- 3 have changed as well.
- 4 BY MR. HUDSON:
- 5 Q. Do you understand how it changed?
- 6 A. I believe we stopped carrying that
- 7 product or distributing that product out of the
- 8 HBC facility and began to buy it from another
- 9 distributor, but I don't remember details.
- 10 Q. Were you involved at all in the decision
- 11 making around whether to continue to act as a
- 12 distributor for hydrocodone combination products
- or instead go with McKesson or Anda or another
- 14 distributor for those opioids?
- 15 MR. KOBRIN: In 2014?
- MR. HUDSON: In 2014.
- MR. KOBRIN: Object to form.
- 18 THE WITNESS: Can you repeat that?
- 19 BY MR. HUDSON:
- Q. Sure. Were you involved in any of the
- 21 decision making around whether HBC or Giant Eagle
- would continue to distribute hydrocodone
- 23 combination products or instead turn to McKesson
- 24 or Anda or another distributor to distribute those
- 25 products into Giant Eagle pharmacies in 2014?

- 1 MR. KOBRIN: Object to form.
- THE WITNESS: Yes.
- 3 BY MR. HUDSON:
- 4 Q. Tell me what you recall about those
- 5 meetings and the decisions that were made.
- A. For the rescheduling, I believe we met
- 7 just to discuss -- I don't know who we would have
- 8 met with, but it was discussed that it was
- 9 changing from CIII to a CII. We didn't have the
- 10 license to distribute CIIs at the time, so we were
- 11 just going to stop carrying it.
- 12 Q. Did that have business implications for
- 13 Giant Eagle?
- MR. KOBRIN: Object to form.
- 15 THE WITNESS: Yes.
- 16 BY MR. HUDSON:
- 0. And what were those business
- 18 implications?
- MR. KOBRIN: Object to form. Asked and
- answered.
- 21 THE WITNESS: Where we were sourcing the
- inventory from, the product line at our warehouse,
- 23 how our pharmacies were obtaining it.
- 24 BY MR. HUDSON:
- Q. Did it have a financial impact on Giant

```
Eagle?
 1
 2
               MR. KOBRIN: Object to form.
 3
               THE WITNESS: I presume it did. I don't
    recall.
 4
 5
               MR. KOBRIN: Don't assume anything.
    BY MR. HUDSON:
 6
 7
               By no longer acting as the distributor
 8
    for hydrocodone combination products, were those
    products then less profitable for Giant Eagle?
 9
10
          Α.
               I don't know.
11
               Do you know whether or not Giant Eagle
          0.
12
    saved money by becoming the distributor for
13
    Schedule III, IV and V controlled substances?
14
               MR. KOBRIN: Object to form.
15
               THE WITNESS: During what time?
16
    BY MR. HUDSON:
17
          O. 2009 to 2014.
18
               I don't know on specifics.
         Α.
19
               Do you know why Giant Eagle made the
          0.
20
    decision to become a distributor of controlled
21
    substances?
22
         Α.
               No.
23
               (HBC-Bianco Exhibit 1 was marked.)
24
    BY MR. HUDSON:
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Let me hand you what I've marked as

Q.

25

- 1 Exhibit 1. And this is just an organizational
- 2 chart. This one is from February of 2015.
- 3 Does this look accurate to you?
- 4 A. Yes.
- 5 Q. And at this time you were in the role of
- 6 category manager, pharmacy?
- 7 A. Correct.
- Q. And you reported to Mr. Doerr?
- 9 A. Correct.
- 10 Q. Did this organizational structure remain
- 11 largely the same during the entire time that you
- were the category manager of pharmacy, so from
- 13 August of 2013 to July of 2015, or were there
- 14 changes during that time period?
- 15 A. There were changes.
- 16 Q. Did you report to somebody other than
- 17 Mr. Doerr during that time period?
- 18 A. Yes.
- 19 Q. Who did you report to?
- A. Greg Carlson.
- Q. And when did you stop reporting to
- 22 Mr. Carlson?
- 23 A. I believe it would have been -- I don't
- 24 recall.
- Q. Any ballpark idea?

- 1 A. When Mark would have come to the
- 2 organization. I'm not sure when.
- Q. I'm sure we can figure that out.
- 4 So was Greg Carlson your direct report? In
- other words, was he the highest officer within the
- 6 pharmacy division?
- 7 MR. KOBRIN: Object to form.
- 8 THE WITNESS: During what time?
- 9 BY MR. HUDSON:
- Q. During this 2013 to 2015 time period.
- 11 A. No.
- 12 Q. Who did Mr. Carlson report to?
- 13 A. During that time, Brett Merrell oversaw
- 14 pharmacy, I believe, as well, as well as Mark.
- 15 Q. And then as the category manager for
- 16 pharmacy, who reported up to you in the
- 17 organization?
- MR. KOBRIN: Object to form.
- 19 THE WITNESS: During the time period of
- when?
- 21 BY MR. HUDSON:
- 22 Q. August of 2013 to July of 2015.
- 23 A. There were several organizational
- 24 changes during that time, but it would have
- 25 been -- do you want names or positions?

- 1 Q. Yeah. Just explain to me what you
- 2 recall in terms how the organization was when you
- 3 came into that role and then, if you could, walk
- 4 through how it changed over time.
- MR. KOBRIN: Object to form.
- 6 THE WITNESS: When I came into that
- 7 role, there was one person on our team Kris Remas,
- 8 who was a buyer. That team expanded to two
- 9 individuals that did what we called Rx quick
- 10 ordering which was getting specific products for
- 11 specific patients. And then Erin Hart joined the
- team as well who supported me on the generics
- 13 piece.
- 14 BY MR. HUDSON:
- Q. And as the category manager, were you
- 16 responsible for buying certain prescriptions or
- 17 all prescriptions, or how did that work?
- MR. KOBRIN: Object to form.
- 19 THE WITNESS: I would have overseen the
- 20 pharmacy category.
- 21 BY MR. HUDSON:
- Q. What does that mean? What does pharmacy
- 23 category mean?
- 24 A. That would have been all prescription
- items as well as select over-the-counter items.

- 1 Q. And would that be true for all buying by
- 2 Giant Eagle from any manufacturer?
- A. I don't understand.
- 4 Q. As the category manager for the
- 5 pharmacy, were you the one who was responsible for
- 6 overseeing the buying of these prescriptions and
- 7 over-the-counter medications from manufacturers?
- 8 MR. KOBRIN: Objection.
- 9 BY MR. HUDSON:
- 10 Q. Or what was your role?
- MR. KOBRIN: Object to form.
- 12 THE WITNESS: Yes. I would have
- overseen the team that did that.
- 14 BY MR. HUDSON:
- 15 O. And that would have included the
- 16 purchasing of opioids?
- 17 A. During that time, yes.
- 18 Q. And did Giant Eagle or HBC buy directly
- 19 from the manufacturers of certain opioids?
- MR. KOBRIN: Object to form.
- THE WITNESS: Yes.
- 22 BY MR. HUDSON:
- Q. Did that include hydrocodone combination
- 24 products?
- 25 A. Yes.

- Q. Were the contracts between Giant Eagle
- or HBC and the opioid manufacturers, did those
- 3 include rebates?
- 4 MR. KOBRIN: Object to form.
- 5 THE WITNESS: I don't recall the
- 6 specifics.
- 7 BY MR. HUDSON:
- Q. Do you know what a rebate is?
- 9 A. That's a broad term. At the high level,
- 10 yes.
- 11 Q. What is a rebate?
- 12 A. It would be a payment after the purchase
- 13 of an item.
- 14 Q. So would it be a payment from who to
- 15 who?
- 16 A. From the seller to the buyer.
- 17 Q. And how would you obtain a rebate?
- MR. KOBRIN: Object to form.
- 19 BY MR. HUDSON:
- Q. In other words, how would the buyer
- 21 become eligible to obtain a rebate from the
- 22 seller?
- 23 A. It would depend on the situation. If
- 24 you purchased the item.
- Q. So were they set up where if you were

- 1 able to purchase a certain volume of a drug, that
- 2 may entitle you to rebates from the seller?
- A. I don't remember specifics about those.
- 4 Q. Do you remember anything generally about
- 5 that, how the rebates worked?
- 6 A. Rebates with respect to pharmacy
- 7 sourcing?
- 8 Q. Yeah, and specifically opioids. In
- 9 other words, the relationship and the buying
- 10 between Giant Eagle or HBC and the opioid
- 11 manufacturers.
- MR. KOBRIN: Object to form.
- 13 THE WITNESS: No.
- 14 BY MR. HUDSON:
- 15 Q. Were rebates something that Giant Eagle
- or HBC was focused on trying to obtain?
- MR. KOBRIN: Object to form.
- THE WITNESS: I mean, we would have
- 19 purchased the item with the least net cost.
- 20 BY MR. HUDSON:
- Q. Right. And rebates would be one way to
- reduce the net cost of the purchase; right?
- A. It could be, yes.
- Q. Was that something that you -- in your
- 25 role as the category manager of pharmacy, is that

- 1 something that you were focused on, ways to reduce
- the net cost of opioid purchases?
- A. Not specific to opioids, but all items.
- 4 O. Were there ever discussions or
- 5 strategies on how to maximize the use of rebates
- 6 to reduce the net purchasing cost of opioids or
- 7 other drugs?
- 8 MR. KOBRIN: Object to form.
- 9 THE WITNESS: Yes.
- 10 BY MR. HUDSON:
- 11 Q. And were you involved in those
- 12 discussions?
- 13 A. Yes.
- Q. And were rebates one of the strategies
- that Giant Eagle tried to use to reduce the net
- 16 purchasing cost for opioids?
- MR. KOBRIN: Object to form.
- 18 THE WITNESS: We would have looked at
- 19 all opportunities, so all ways to bring our net
- 20 cost down.
- 21 BY MR. HUDSON:
- 22 O. In addition to rebates, what are some
- other ways that Giant Eagle or HBC could bring its
- 24 net costs down?
- 25 A. Competitive bidding.

- 1 Q. Anything else?
- 2 A. That would be the main driver, is
- 3 competitive bidding.
- 4 Q. I want to shift gears and focus in on
- 5 suspicious order monitoring. I think you
- 6 testified it's your understanding that's one of
- 7 the obligations for distributors under the
- 8 Controlled Substances Act.
- 9 MR. KOBRIN: Object to form. Misstates
- 10 testimony.
- 11 THE WITNESS: It's part of the
- 12 requirements, yes.
- 13 (HBC-Bianco Exhibit 2 was marked.)
- 14 BY MR. HUDSON:
- 15 Q. Let me hand you what I've marked as
- 16 Exhibit 2.
- MR. HUDSON: On Exhibit 2, the internal
- 18 number is 1162.
- 19 BY MR. HUDSON:
- Q. I will represent to you, Mr. Bianco,
- 21 that this email was the first email that I could
- find where you were on emails or had involvement
- with suspicious order monitoring. I'll give you a
- 24 minute to read that.
- 25 My first question is going to be: Do you

- 1 recall having any involvement in suspicious order
- 2 monitoring prior to this time in September of
- 3 2013?
- 4 MR. KOBRIN: Object to form. Assumes
- 5 facts not in evidence.
- 6 THE WITNESS: Can you repeat the
- 7 question.
- 8 BY MR. HUDSON:
- 9 Q. Sure. This email chain, and I'm going
- 10 to start with the first email which is on the
- 11 second page, it's from Greg Carlson to you and
- 12 Allen Lowther with a copy to Kris Remas, dated
- 13 September the 9, 2013. Do you see that email?
- 14 A. Yes.
- 15 Q. And the subject is Controls at HBC;
- 16 right?
- 17 A. Correct.
- 18 Q. And then in the body of this email,
- 19 Mr. Carlson is talking about HBC's efforts to
- 20 address suspicious order monitoring to meet the
- 21 federal requirements of 21 CFR 1301.74(b); right?
- 22 A. Say that again. I'm sorry.
- Q. Sure. In the body of this email,
- 24 Mr. Carlson is talking about HBC's handling of
- 25 suspicious order monitoring to meet federal

- 1 requirements of 21 CFR 1301.74(b). Do you see
- 2 that?
- A. I do not. I see that he cites it.
- 4 Q. Well, we'll go through the email in a
- 5 minute. My question thought before we get into
- 6 the email is just: Do you have any recollection
- of having any involvement with suspicious order
- 8 monitoring prior to September of 2013?
- 9 MR. KOBRIN: Object to form. Assumes
- 10 facts not in evidence.
- 11 THE WITNESS: No.
- 12 BY MR. HUDSON:
- Q. Did you have any knowledge prior to
- 14 September of 2013 of what efforts HBC was taking
- to monitor suspicious orders of controlled
- 16 substances?
- 17 A. I don't know.
- 18 Q. To the best of your recollection, as you
- 19 sit here today, do you have any idea when you
- 20 first learned about suspicious order monitoring?
- MR. KOBRIN: Object to form.
- THE WITNESS: I think I mentioned
- 23 earlier I don't know when I became familiar with
- some of the regs, whether it was through school or
- 25 through work.

- 1 BY MR. HUDSON:
- Q. Do you know why Mr. Carlson copied you
- on this email in September of 2013?
- 4 A. I don't, no.
- Q. Let's go through this. Do you think
- 6 that you read this email when you received it?
- 7 A. Yes.
- 8 Q. So Mr. Carlson wrote, "Mike and Allen, I
- 9 would like to explore our options around sourcing
- 10 controls other than HBC. Here are the options I'm
- 11 thinking."
- Do you know what he meant by that?
- 13 A. That he wanted to look for sourcing
- options for controlled substances.
- 15 Q. So at this point in time in September of
- 16 2013, was Mr. Carlson contemplating HBC no longer
- acting as a distributor for controlled substances?
- 18 MR. KOBRIN: Object to form. Calls for
- 19 speculation.
- THE WITNESS: I don't know what he was
- 21 presuming at that time.
- 22 BY MR. HUDSON:
- Q. On down at the bottom of his email, he
- said, "I can talk to each of you in person for
- 25 more details."

- 1 Do you see that?
- 2 A. I do.
- Q. Do you have a recollection of talking to
- 4 Mr. Carlson about the controls at HBC at this time
- 5 period in September of 2013?
- 6 A. Not -- no, not on this particular
- 7 occasion.
- Q. Do you have any recollection of this
- 9 email?
- 10 A. No.
- 11 Q. Mr. Carlson wrote, "Here on the options
- 12 I'm thinking. 1. Run all controls currently at
- 13 HBC through McKesson with indirect contracts."
- 14 Right?
- 15 A. Correct.
- 0. What does that mean?
- MR. KOBRIN: Object to form.
- 18 THE WITNESS: An indirect contact would
- 19 be a contract that's loaded through your
- wholesaler that rebates the drug down to a lower
- 21 net cost.
- 22 BY MR. HUDSON:
- O. So who was act as the distributor of
- 24 controlled substances if you went with option one?
- MR. KOBRIN: Object to form.

- 1 Speculation.
- THE WITNESS: According to this,
- 3 McKesson.
- 4 BY MR. HUDSON:
- 5 Q. So option one would involve HBC no
- 6 longer acting as a distributor of controlled
- 7 substances. Instead McKesson would become the
- 8 distributor through indirect contracts?
- 9 A. Correct.
- MR. KOBRIN: Object to form.
- 11 BY MR. HUDSON:
- 12 Q. Then number two says, "Give McKesson all
- of our control volume and have them bid on the
- 14 whole bucket. How much would we lose giving this
- 15 all to McKesson?"
- Is option two the idea that HBC would no
- longer act as the distributor and McKesson would
- be the distributor for all controlled substances,
- 19 and they would also have the direct contracts with
- 20 the manufacturers?
- MR. KOBRIN: Object to form.
- THE WITNESS: I believe.
- 23 BY MR. HUDSON:
- O. And then his question is: How much
- would we lose giving this all to McKesson; right?

- 1 A. That's what it states.
- Q. Is that something that you looked into?
- A. I don't -- I don't recall.
- 4 Q. Do you know whether someone looked into
- 5 that?
- 6 A. I don't know.
- 7 Q. Do you know whether or not anyone at
- 8 Giant Eagle or HBC ever determined how much the
- 9 organization would lose giving all of the
- 10 controlled substances to McKesson?
- 11 A. In September of 2013?
- 12 O. In this timeframe.
- 13 A. I don't remember.
- Q. Let's go to option three then, "Utilize
- 15 Anda as a virtual warehouse for controls. We can
- 16 use the current HBC transmission logic and just
- 17 send that EDI order over to Anda to fill for
- 18 controls only."
- Do you understand what that means?
- MR. KOBRIN: Object to form. Misstates
- 21 the evidence. Speculative.
- THE WITNESS: Not in detail, no.
- 23 BY MR. HUDSON:
- Q. Do you have a general understanding of
- what he's talking about as option three?

- 1 A. Yes.
- Q. How would a virtual warehouse work?
- A. I don't know those particulars.
- 4 Q. In general, what's your understanding of
- 5 how option three would work?
- 6 A. Just reading what he says, we would
- 7 transmit our order to Anda and they would fill the
- 8 orders. But any other details beyond that, I
- 9 don't know. I'm not familiar with the virtual
- warehouse.
- 11 Q. Down below do you see Mr. Carlson writes
- two individual notes to Allen and Kris?
- 13 A. Yes.
- 14 Q. The first one to Allen says, "Can you
- reach out to Eric at HEB and ask him how they
- 16 handle suspicious order monitoring to meet federal
- requirements (Title 21 CFR 1301.74(b)). Do they
- have a way to block orders if they go over their
- 19 monthly limit."
- 20 Do you see that?
- 21 A. I do.
- Q. At this point in time in September of
- 23 2013, did you have any knowledge about how HBC
- 24 handled suspicious order monitoring to meet
- federal requirements of 21 CFR 1301.74(b)?

- 1 A. I think I stated I know we had physical
- 2 barriers, but the day-to-day operations I wasn't
- 3 familiar with.
- 4 Q. Do you know whether or not at this time
- 5 in September of 2013 HBC did any monitoring of
- 6 controlled substances to look for suspicious
- 7 orders?
- 8 MR. KOBRIN: Object to form. Asked and
- 9 answered.
- 10 THE WITNESS: I do not.
- 11 BY MR. HUDSON:
- 12 Q. At this point in time in September of
- 13 2013, did you have any knowledge specifically of
- the requirements of 21 CFR 1301.74(b)?
- MR. KOBRIN: Object to form.
- 16 THE WITNESS: I would need to see what
- 17 specifically that is referencing. I don't know
- 18 the regs that well.
- 19 BY MR. HUDSON:
- Q. Did you have any knowledge -- let me ask
- 21 it this way. I'll represent to you that's the
- 22 suspicious order monitoring subsection of the
- 23 Controlled Substances Act.
- Was that something -- again, I'm just trying
- to get an understanding of what you knew in

- 1 September of 2013.
- Is that something that you dealt with or had
- 3 any familiarity with?
- 4 MR. KOBRIN: Object to form.
- 5 THE WITNESS: I may have learned it
- 6 through school or through work, but I don't
- 7 remember when I learned about it.
- 8 BY MR. HUDSON:
- 9 Q. Did you have -- up until this point in
- 10 September of 2013, did you have any role at Giant
- 11 Eagle or any other organization where you were
- designing or implementing a suspicious order
- 13 monitoring system?
- 14 A. No.
- 15 Q. Did you have any role -- up through this
- 16 point in September of 2013, did you have any role
- 17 at any organization where you were executing on a
- 18 suspicious order monitoring system?
- 19 A. No.
- Q. Then let's go to the next note from
- 21 Mr. Carlson to Kris. He said, "Can you ask Val if
- 22 Biceps or DCOPS has any functionality that would
- 23 allow us to block a store from order of product in
- 24 a certain subgroup? If a store hit a threshold on
- 25 hydrocodone, could we go in and block that store

- 1 from ordering those products until the month
- 2 resets?"
- 3 Do you know what he meant by that --
- 4 MR. KOBRIN: Object to form.
- 5 BY MR. HUDSON:
- 6 O. -- set of questions to Kris?
- 7 MR. KOBRIN: Object to form. Calls for
- 8 speculation.
- 9 THE WITNESS: I mean, I'm familiar with
- 10 biceps and DCOPS at a high level, that they were
- 11 our ordering systems.
- 12 BY MR. HUDSON:
- Q. Biceps and DCOPS were the ordering
- 14 system that Giant Eagle or HBC used at that time?
- 15 A. I believe.
- 16 O. Would it be -- was that the warehouse's
- ordering system where they would order products
- 18 from particular manufacturers?
- MR. KOBRIN: Object to form.
- 20 THE WITNESS: I don't recall which was
- 21 which, but I know one of those was used to order
- 22 from a manufacturer.
- 23 BY MR. HUDSON:
- Q. And was the other one then used at the
- 25 retail level?

- 1 A. I'm not sure of the other one. I'm not
- sure how they interfaced with each other.
- Q. Tell me what you know just generally
- 4 about how the ordering system worked at HBC, at
- 5 the warehouse.
- 6 MR. KOBRIN: Object to form.
- 7 THE WITNESS: During this time?
- 8 BY MR. HUDSON:
- 9 Q. Yep.
- 10 A. A store would transmit an order to the
- 11 warehouse. The warehouse would pick and pack it,
- 12 generally speaking.
- 13 Q. So that would cover the relationship
- 14 between the warehouse and the individual retail
- 15 pharmacies; right?
- MR. KOBRIN: Object to form.
- 17 THE WITNESS: Correct.
- 18 BY MR. HUDSON:
- 19 Q. Tell me what you know about the ordering
- 20 system as it relates to HBC acting as a
- 21 distributor and making orders from manufacturers.
- 22 A. Can you repeat that.
- Q. Sure. I'm focusing specifically on HBC
- 24 as a distributor. Would HBC make orders directly
- 25 to manufacturers?

- 1 A. My team would, yes.
- 2 O. Your team would?
- 3 A. On behalf of them.
- Q. Was that a computerized process? In
- other words, did you have a computer system you
- 6 used to make those orders?
- 7 A. They were manually keyed in, yes, into a
- 8 system.
- 9 Q. What was the name of that system?
- 10 A. I don't recall.
- 11 Q. Was that one Biceps or DCOPS?
- MR. KOBRIN: Object to form.
- 13 THE WITNESS: It may have been.
- 14 BY MR. HUDSON:
- 15 Q. Do you know whether or not at this time,
- in September of 2013, the HBC warehouse had the
- 17 functionality that would allow HBC to block a
- 18 store from ordering a product in a certain
- 19 subgroup?
- MR. KOBRIN: Object to form.
- 21 THE WITNESS: I do not.
- 22 BY MR. HUDSON:
- Q. Do you know at this time whether or not
- HBC had the ability to block orders to a retail
- 25 pharmacy if those orders would hit or exceed a

- 1 certain threshold?
- MR. KOBRIN: Object to form.
- THE WITNESS: I read in the email, but I
- 4 did not know. I do not know.
- 5 BY MR. HUDSON:
- 6 Q. That's not something you knew one way or
- 7 the other how the warehouse operated?
- 8 A. I don't recall. I didn't get into the
- 9 day to day, like I said.
- 10 Q. Do you know whether or not at this time
- in September of 2013, Mr. Carlson was focused on
- trying to address the monitoring of controlled
- 13 substances at the HBC warehouse?
- MR. KOBRIN: Object to form. Calls for
- 15 speculation.
- 16 THE WITNESS: I can't speculate on what
- 17 he was attempting to do here. It could have been
- many things.
- 19 BY MR. HUDSON:
- Q. Does this email refresh your
- 21 recollection in any way about this particular
- topic that we've been talking about?
- 23 A. No.
- Q. Do you remember whether you or others
- 25 had conversations with Mr. Carlson at this time or

- later about the monitoring that was occurring at
- 2 the HBC warehouse?
- 3 A. No.
- 4 Q. At any point in time, did you come to
- 5 learn more about how the HBC warehouse monitored
- 6 controlled substances for suspicious orders.
- 7 A. Yes.
- Q. What timeframe was that when you learned
- 9 more?
- 10 A. I'm not sure of specific dates, but it
- 11 would have been after that. I know I was informed
- on orders when they would be blocked or stopped at
- the warehouse or investigated, and that was on the
- 14 rare occasion that I would be included.
- 15 Q. And specifically what do you recall
- 16 about that?
- 17 A. Just that they happened. I didn't get
- into the operations of the warehouse.
- 19 Q. Do you have a recollection of how many
- times orders were stopped at the warehouse?
- MR. KOBRIN: Object to form.
- THE WITNESS: I don't, no.
- 23 BY MR. HUDSON:
- Q. Do you have any recollection of how many
- times suspicious orders were investigated by HBC?

- 1 A. I don't know.
- Q. Do you have any knowledge about the
- 3 criteria that was applied at the warehouse to try
- 4 to determine whether an order was suspicious?
- 5 A. No.
- 6 O. And were all of those answers be true
- 7 from 2009 until today, meaning even today you
- 8 don't have knowledge about when orders are blocked
- 9 or criteria that are applied to conduct
- investigations or any of the other day-to-day
- events that occur at the HBC or Giant Eagle
- 12 warehouse?
- MR. KOBRIN: Excluding any information
- 14 that you may have learned from any counsel that
- 15 you talked to.
- THE WITNESS: No. I mean, yes, those
- 17 are true. I'm not familiar with those.
- 18 BY MR. HUDSON:
- 19 Q. If we turn now back to the first page of
- 20 this email, I'm guessing that -- it seems like
- 21 you're copied on these emails but were not
- 22 directly involved in trying to figure out any of
- the solutions or drill down on what any of these
- other companies were doing; is that fair?
- 25 A. Correct.

- 1 Q. Other than just sitting here and reading
- this email, you don't have any recollection of
- 3 anything that occurred during this time period
- 4 relating to how HBC was going to handle controlled
- 5 substances or monitor controlled substances?
- 6 A. Correct.
- 7 (HBC-Bianco Exhibit 3 was marked.)
- 8 BY MR. HUDSON:
- 9 Q. I'll hand you what I've marked as
- 10 Exhibit 3.
- MR. HUDSON: And Exhibit 3, the internal
- 12 number is 1052.
- 13 BY MR. HUDSON:
- Q. Mr. Bianco, my question is: Do you
- recognize what we've marked as Exhibit 3?
- 16 A. No.
- 17 Q. Have you ever heard -- other than the
- with discussions with counsel, have you ever heard
- 19 the phrase daily threshold reports?
- 20 A. No, not that I remember.
- 21 (HBC-Bianco Exhibit 4 was marked.)
- 22 BY MR. HUDSON:
- Q. I'll hand you what I've marked as
- 24 Exhibit 4.
- MR. HUDSON: Exhibit 4, the internal

- 1 number is 1177.
- 2 BY MR. HUDSON:
- Q. Mr. Bianco, Exhibit 4 is an email with
- 4 an attachment with some meeting minutes, and you
- 5 are not copied on the email it doesn't look like
- 6 to me. But if you turn to the second page, in the
- 7 last paragraph, you are referenced as -- your name
- 8 is there in the sentence that says, "Anthony
- 9 Mollica would be the registrant. Joe Millward and
- 10 George Chunderlik will be coordinators and then
- 11 potentially Mike Bianco and Greg Carlson as POAs."
- Do you have any recollection of these meeting
- minutes or what it meant by POA?
- 14 A. No.
- 15 Q. Do you have any recollection of reading
- 16 these meeting minutes?
- 17 A. I have not had a chance to read them,
- 18 no.
- MR. KOBRIN: I want to note for the
- 20 record that I know you already noted that he's not
- on the email, but he's also not listed among the
- 22 attendees at this meeting even though there's
- 23 reference in the minutes.
- 24 BY MR. HUDSON:
- Q. Mr. Bianco, have you had a chance to

- 1 look at the minutes?
- 2 A. Just page 1, yes.
- 3 Q. In general, do you remember attending a
- 4 meeting where Anda gave an explanation of the
- 5 controlled substance online source, or CSOS I
- 6 think sometimes it's referred to, software?
- 7 MR. KOBRIN: Object to form. He's not
- 8 listed on the minutes as having been one of the
- 9 attendees.
- 10 THE WITNESS: I would have seen the
- 11 software, but not -- I don't know in what format.
- 12 BY MR. HUDSON:
- Q. Do you know whether or not you attended
- 14 any meetings relating to the implementation of the
- 15 CSOS or C-S-O-S software?
- 16 A. I don't recall. I don't remember the
- 17 specifics on how that worked.
- 18 Q. Do you have any knowledge about any of
- 19 the functionality of this CSOS software?
- 20 A. Yes.
- 21 Q. Do you have any knowledge about how the
- 22 software works in particular as it relates to
- 23 monitoring of orders from a supplier to a
- 24 wholesaler?
- A. Not specifics.

- 1 O. Do you know whether or not the software
- 2 had any functionality that allowed Giant Eagle or
- 3 HBC to in an automated way stop or block
- 4 particular shipments?
- 5 A. I do not, no.
- Q. Is this document something that you
- 7 believe you saw at any time?
- 8 A. The meeting minutes in particular?
- 9 O. Yes.
- 10 A. I don't -- I don't know.
- 11 Q. How about, if you look, I think one of
- 12 the things that's contained within these meeting
- minutes are just some explanations of the
- 14 functionality of the software.
- Do you know whether or not that's something
- 16 that you would have reviewed at any point in time?
- 17 A. I don't recall.
- 18 Q. If you look at page 2 of the minutes, on
- 19 the top you see in bold it says Red Flag?
- 20 A. Yes.
- 21 Q. Then it says CII Limits/Month, and then
- there's an explanation in the next two paragraphs.
- 23 Is that anything you have any familiarity with?
- 24 A. No.
- Q. Do you know when Giant Eagle implemented

- 1 the CSOS or C-S-O-S software?
- 2 A. Yes. It was while I was in the category
- 3 manager position, but I don't know the exact date.
- 4 Q. Do you know if it was in 2015?
- 5 A. I don't recall.
- 6 (HBC-Bianco Exhibit 5 was marked.)
- 7 BY MR. HUDSON:
- Q. I'll hand you what I've marked as
- 9 Exhibit 5. I'm just going to ask you if you
- 10 recognize that document.
- 11 A. No.
- 12 Q. In references to the previous email
- chain, we looked at the email chain in September
- of 2013 from Greg Carlson to you and a couple of
- other gentlemen. Do you remember that email?
- 16 A. Yes.
- Q. And at that point in time, I believe you
- indicated that Mr. Carlson was talking about HBC
- 19 potentially no longer distributing controlled
- 20 substances but instead having Anda or McKesson
- 21 handle that.
- MR. KOBRIN: Object to form.
- 23 BY MR. HUDSON:
- Q. Do you remember the options that we
- talked about, option one, option two and option

- 1 three?
- 2 A. I do.
- Q. Now we're going to turn to this email
- 4 that we've marked as Exhibit 5. And this is in
- 5 November of 2013; right?
- 6 A. Yes.
- 7 Q. And the top email is from Mr. Carlson to
- 8 you with a forward of the subject Controlled
- 9 Substance Suspicious Monitoring; right?
- 10 A. Yes.
- 11 Q. Do you know why Mr. Carlson forwarded
- that email to you?
- MR. KOBRIN: Object to form. Calls for
- 14 speculation.
- 15 THE WITNESS: I do not.
- 16 BY MR. HUDSON:
- Q. Do you know whether or not you attended
- 18 a meeting around this time on the topic of
- 19 controlled substance suspicious monitoring?
- 20 A. Yes.
- 21 Q. Do you have any knowledge of any of the
- 22 discussions that were occurring at Giant Eagle in
- November of 2013 relating to controlled substance
- 24 suspicious monitoring?
- 25 A. I don't recall. I was still in school

- 1 at this time.
- Q. If we go down to the bottom email, it
- 3 looks like it's a meeting invite. Is that what it
- 4 looks like to you?
- 5 A. It appears to be.
- 6 Q. And that's a meeting that's going to
- 7 take place at Century 3. Is that a room or
- 8 building at the Giant Eagle campus?
- 9 A. It's an office or a meeting room.
- 10 Q. And it looks like the two topics for
- 11 discussion, number one is discussion of the
- 12 process developed for identifying pharmacies
- ordering excessive controlled substances, and then
- 14 number two is discussion of the monitoring and
- 15 steps to be taken when a pharmacy appears on the
- 16 above list. Do you see that?
- 17 A. I do.
- 18 Q. Do you know whether or not Giant Eagle
- or HBC developed a process for identifying
- 20 pharmacies ordering excessive controlled
- 21 substances?
- 22 A. I know we had one in place, but I don't
- 23 know when it was developed or any of the specifics
- 24 around it.
- Q. Do you know who developed it?

- 1 A. I do not.
- Q. Do you know why it was developed?
- 3 A. I don't. I don't know. I would be
- 4 speculating if I answered that.
- 5 Q. Did you have any involvement at all in
- 6 the development of the process?
- 7 A. No, not that I recall.
- Q. Do you know what steps were to be taken
- 9 when a pharmacy appeared on the above list of
- 10 pharmacies ordering excessive controlled
- 11 substances?
- MR. KOBRIN: Object to form.
- 13 THE WITNESS: I don't know what list
- but, no, I wasn't involved in the day-to-day
- 15 operations.
- 16 BY MR. HUDSON:
- 17 Q. I assume then to the best of your
- 18 knowledge, you don't have any recollection of
- 19 attending that meeting?
- 20 A. I don't, no.
- MR. KOBRIN: Do you want to take a break
- 22 after this exhibit?
- MR. HUDSON: If you need to.
- MR. KOBRIN: Do you want to take a
- 25 break?

1 THE WITNESS: Yeah. 2. MR. KOBRIN: Do you want to take a break 3 now? 4 THE WITNESS: We can finish this. 5 MR. HUDSON: Now is as good a time as any. We can go off the record. 6 7 THE VIDEOGRAPHER: The time is 8 10:11 a.m. We're off the video record. 9 (Recess from 10:12 a.m. to 10:25 a.m.) 10 THE VIDEOGRAPHER: The time is 11 10:25 a.m. We are now back on the video record. 12 (HBC-Bianco Exhibit 6 was marked.) 13 BY MR. HUDSON: 14 Mr. Bianco, I'm handing you what I've 0. marked as Exhibit 6, and as you can see, we're 15 16 just walking through in time. So we're up to 17 December of 2013 here. 18 At this point in time, had you completed 19 pharmacy school? 20 Α. No. 21 December of 2013. 0. 22 I graduated like mid December of 2013. Α. 23 So you're nearing the end of pharmacy 0. 24 school at this point --

Α.

Within weeks.

25

- 1 Q. -- in December of 2013?
- 2 A. Yes.
- 3 Q. Take a minute, if you would, to look at
- 4 this email chain.
- 5 (Witness reviewed the exhibit.)
- 6 THE WITNESS: Okay.
- 7 BY MR. HUDSON:
- 8 Q. Have you had a chance to review the
- 9 email chains?
- 10 A. Yes.
- 11 Q. So the bottom email that spans onto the
- 12 second page is from you to Matt Rogos, Christy
- 13 Hart and some others; right?
- 14 A. Correct.
- 15 Q. And then a copy to Joseph Millward, Greg
- 16 Carlson and Shawn Voyten, and the subject is
- 17 Pharmacy 2401 Do Not Send item 00187393; right?
- 18 A. Correct.
- MR. KOBRIN: Object to form.
- 20 BY MR. HUDSON:
- 21 Q. Do you have any recollection of what was
- happening at this time in December of 2013 when
- you sent this email?
- MR. KOBRIN: Object to form.
- 25 THE WITNESS: Other than what I've read

- 1 today, no.
- 2 BY MR. HUDSON:
- Q. Do you know why you were sending an
- 4 email at this time to the HBC team?
- MR. KOBRIN: Object to form.
- 6 THE WITNESS: Other than what I read
- 7 here, no.
- 8 BY MR. HUDSON:
- 9 Q. And here you wrote, "HBC team, Can you
- 10 please be sure pharmacy 2401 does not receive item
- 11 00187393, buprenorphine, 8 milligram SL tab, until
- 12 further notice. Pharmacy 2401's ordering of this
- product has been flagged as suspicious and are
- 14 being reported to the DEA."
- Did I read that right?
- 16 A. Yes.
- 17 Q. Do you know who flagged the order as
- 18 suspicious?
- 19 A. I don't recall.
- Q. Do you know why the order was flagged as
- 21 suspicious?
- 22 A. No.
- Q. Do you know the monitoring system at HBC
- 24 worked at this time?
- 25 A. Other than orders were sometimes

- 1 stopped, no.
- Q. Do you know who decided that this order
- 3 should be reported to the DEA?
- 4 A. No.
- 5 Q. Do you know the criteria that were
- 6 applied to decide to report this order to the DEA?
- 7 A. No.
- Q. In the next paragraph you wrote, "Please
- 9 print this communication and begin keeping a file
- 10 for suspicious orders that have been identified
- and the steps taken to address these orders."
- 12 Did I read that right?
- 13 A. Yes.
- 0. Was that a request that you were making
- to Mr. Rogos, Ms. Hart and the others that are
- 16 listed on this email chain?
- 17 A. That's how it reads, yes.
- 18 Q. And why were you asking that they begin
- 19 keeping a file for suspicious orders that have
- 20 been identified and the steps taken to address
- 21 these orders?
- 22 A. I don't recall.
- Q. Was it your hope and expectation that
- 24 HBC or others in the Giant Eagle organization
- would begin keeping a file for suspicious orders

- 1 that have been identified and steps taken to
- 2 address these orders?
- MR. KOBRIN: Object to form.
- 4 THE WITNESS: I don't remember.
- 5 BY MR. HUDSON:
- 6 Q. Do you know whether or not the people on
- 7 this email followed your request to start keeping
- 8 a file for suspicious orders that have been
- 9 identified?
- 10 A. I don't know. This was pretty much the
- 11 extent of my involvement in this process.
- 12 Q. But you do agree that you were asking
- the team to start keeping a file for suspicious
- orders that have been identified and the steps
- taken to address these orders; right?
- MR. KOBRIN: Object to form.
- 17 THE WITNESS: That's what it reads.
- 18 BY MR. HUDSON:
- 19 Q. And do you know whether or not someone
- on the team did print this communication from you
- 21 to them?
- MR. KOBRIN: Object to form. Asked and
- answered.
- 24 THE WITNESS: I don't recall.

25

- 1 BY MR. HUDSON:
- Q. Then down in the next paragraph, it
- 3 says, "We will be taking a two-pronged approach
- 4 for this order. One, stopping the shipment of the
- order and reporting it" -- sorry. Let me start
- 6 over.
- 7 "We'll be talking a two-pronged approach for
- 8 this order, stopping the shipment of the order and
- 9 reporting it to the DEA as well as having a
- 10 corporate staff member investigate the usage and
- determine the causation of the suspicious order."
- Do you know why you wrote this to the team at
- 13 the time?
- 14 A. I don't recall.
- 15 Q. Do you know how you came to decide on
- 16 this two-pronged approach?
- 17 A. I don't recall.
- Q. Do you have any independent recollection
- of any discussions with anyone around this time
- about suspicious order monitoring?
- 21 A. No.
- O. At this time in December of 2013, did
- you have regular communications with Mr. Millward,
- 24 Mr. Chunderlik or others about suspicious order
- 25 monitoring, or was this, to the best of your

- 1 recollection, kind of an isolated email?
- 2 MR. KOBRIN: Object to form.
- THE WITNESS: I don't remember. I would
- 4 get emails similar letting me know that orders
- were stopped, but that's about it.
- 6 BY MR. HUDSON:
- 7 Q. Do you know why you were getting the
- 8 emails?
- 9 A. I was -- a lot of it was just
- 10 informational, but I was a point of contact for
- 11 HBC.
- 12 Q. Did you have an understanding one way or
- the other of whether or not orders that were
- 14 exceeding thresholds were being stopped by the HBC
- 15 warehouse?
- 16 A. I knew that orders were being stopped,
- 17 but I don't know why. I don't recall why, why or
- 18 kind of the reasoning.
- 19 Q. It was your understanding or belief that
- 20 the HBC warehouse was actually stopping the
- 21 physical shipment of orders that had been flagged?
- MR. KOBRIN: Object to form.
- THE WITNESS: Sometimes they would.
- 24 BY MR. HUDSON:
- Q. Do you know how many times?

- 1 A. I don't.
- 2 Q. Do you know when?
- 3 A. It would have been during the -- if they
- 4 did, it would have been during their nightly
- 5 order.
- 6 O. Other than this particular order that
- 7 we've been discussing in this email, are you aware
- 8 of any other specific orders that you know of that
- 9 were stopped by the HBC warehouse?
- 10 A. Yes.
- 11 Q. Which other orders are you aware of?
- 12 A. There are others that are not opioids,
- 13 that are -- any time there would be what are
- 14 called a conversion factor, those would be
- 15 stopped. It happened occasionally.
- 0. Would a conversion factor -- does that
- 17 have anything to do with shipments that are at
- 18 risk of diversion or suspicious orders?
- MR. KOBRIN: Object to form.
- THE WITNESS: I don't know.
- 21 BY MR. HUDSON:
- 0. What is a conversion factor?
- 23 A. It's used in our system that -- I'm
- 24 trying to think of an easy way to explain it.
- This is a poor example, but if you have a bottle

- of a hundred, and you want to order one bottle of
- a hundred, do you order one or do you order a
- 3 hundred, and that conversion factor helps the
- 4 systems to talk to know if you get one bottle
- or -- if the intent was to order one bottle or one
- 6 tablet. So it's really a way the dispensing
- 7 system can talk to an ordering system.
- 8 Q. So are you saying that if the conversion
- 9 factor -- if there's an error, you meant to order
- one bottle of a hundred pills but instead you
- ordered a hundred bottles of a hundred pills, then
- that would be an order that would be stopped?
- 13 A. It could be, yes.
- 14 Q. That's different than an order being
- 15 suspicious because it's at risk of diversion;
- 16 right?
- MR. KOBRIN: Object to form.
- THE WITNESS: I didn't deal with any of
- 19 the investigations or anything. So I don't know.
- 20 I can't really answer that.
- 21 BY MR. HUDSON:
- Q. What criteria were applied by the
- warehouse to stop orders because of a conversion
- 24 factor issue?
- 25 A. I don't know.

- 1 Q. To your knowledge, what types of
- shipments or when were shipments stopped because
- of a conversion factor issue?
- 4 A. I don't know details, but generally
- 5 conversion factors are not on every item. So your
- 6 oral solids tend to not have those. Usually it's
- 7 an injectable, any type of medication that doesn't
- 8 come in like a round milliliter. Not every item
- 9 has it. Like a flu shot you would get half an ML
- 10 dose. So that would have a conversion factor on
- 11 it.
- 12 Q. Am I correct though that orders that
- were stopped because of a conversion factor issue,
- 14 that's a different issue than an order that's at
- 15 risk for diversion because of it being a
- 16 suspicious order?
- MR. KOBRIN: Object to form. Asked and
- 18 answered. Conclusory.
- 19 THE WITNESS: It could be.
- 20 BY MR. HUDSON:
- Q. Give me an example of when an order that
- 22 was stopped because of a conversion factor issue
- would also involve a suspicious order that's at
- 24 risk of diversion?
- MR. KOBRIN: Object to form.

- 1 THE WITNESS: I don't know. I didn't do
- 2 any of the investigations on suspicious orders.
- 3 So all I would know is that an order was stopped.
- 4 BY MR. HUDSON:
- 5 Q. Would you know why the order was
- 6 stopped?
- 7 A. No.
- 8 Q. Would you know who decided to stop the
- 9 order?
- 10 A. Yes.
- 11 Q. And how would you know that?
- 12 A. Because whoever told me they stopped it.
- 13 Q. I mean, was there a systematic process
- in place where each and every time an order was
- 15 stopped at the HBC warehouse, we need to let Mike
- 16 Bianco or his team know?
- MR. KOBRIN: Object to form.
- 18 THE WITNESS: I was not the -- no, not
- 19 for every order, no.
- 20 BY MR. HUDSON:
- 21 Q. So whether an order was stopped or not,
- it's not something you know one way or the other
- in a comprehensive way?
- MR. KOBRIN: Object to form.
- 25 THE WITNESS: Correct.

- 1 (HBC-Bianco Exhibit 7 was marked.)
- 2 BY MR. HUDSON:
- Q. I'm going to hand you, Mr. Bianco, what
- 4 I've marked as Exhibit 7. This is an email chain.
- 5 We're into January of 2014.
- 6 MR. HUDSON: Our internal number is
- 7 1219.
- 8 BY MR. HUDSON:
- 9 Q. Let me know when you've had a chance to
- 10 review that.
- 11 (Witness reviewed the exhibit.)
- 12 THE WITNESS: Okay.
- 13 BY MR. HUDSON:
- 0. What is Exhibit 7?
- 15 A. It appears to be an email communication.
- Q. Do you know why Kayla Voelker initiated
- 17 this email communication?
- MR. KOBRIN: Object to form.
- 19 Misrepresents the evidence.
- THE WITNESS: No, other than the
- 21 subject.
- 22 BY MR. HUDSON:
- Q. And what is the subject of her email?
- 24 A. Daily HBC suspicious purchasing report
- 25 and the date.

- Q. And do you know what that means, daily
- 2 HBC suspicious purchasing report?
- A. I could speculate, but I don't know what
- 4 that report is.
- 5 Q. On the first email, you are not copied
- 6 on that email; right?
- 7 A. Correct.
- Q. And then the next email appears to be
- 9 from Mr. Millward to Todd Roahrig. And now you
- 10 are copied on Mr. Millward's email; correct?
- 11 A. Yes.
- 12 Q. Do you know why he copied you into his
- 13 email?
- MR. KOBRIN: Object to form.
- 15 THE WITNESS: No.
- 16 BY MR. HUDSON:
- Q. Who is Todd Roahrig?
- 18 A. Todd is a pharmacy district leader.
- 19 Q. You sometimes call those PDLs?
- 20 A. Yes.
- Q. So he was a PDL?
- 22 A. Yes.
- Q. So he, Mr. Millward, is letting the PDL
- 24 know that store 8 had been flagged for hitting
- their threshold for total hydrocodone products;

- 1 right?
- 2 A. That's how it reads, yes.
- Q. And then if we go up to the next email,
- 4 we've got the PDL, Todd, writing back to
- 5 Mr. Millward and yourself and the others; right?
- 6 A. Yes.
- 7 O. And he's writing back there. Is he
- 8 giving an explanation for why he believes this
- 9 particular order is large in size?
- MR. KOBRIN: Object to form.
- 11 THE WITNESS: It appears to be.
- 12 BY MR. HUDSON:
- Q. And is the explanation that it's flu
- 14 season?
- MR. KOBRIN: Object to form.
- 16 THE WITNESS: No.
- 17 BY MR. HUDSON:
- Q. What's the reason for why the order to
- 19 quantity is what it is?
- 20 A. The way it reads is -- do you want me to
- 21 read the email?
- 22 O. Sure.
- 23 A. Renee replied that she has had a ton of
- 24 scripts for this and a lot of Os due to cough and
- cold season, and this is a particular choice of

- 1 syrup for a prescriber there, I believe.
- 2 So it appears to be prescribers' habits for
- 3 cough and cold.
- 4 MR. KOBRIN: Can you just finish your
- 5 answer.
- 6 THE WITNESS: Sure. It continues. "I
- 7 don't have details but assuming 8 ounces is a
- 8 typical Rx, that's only 34 scripts, so not
- 9 probably unreasonable at their volume."
- 10 BY MR. HUDSON:
- 11 Q. Mr. Carlson wrote back to you, "I
- thought flu did not impact our numbers." Correct?
- 13 A. Correct.
- 0. Is this an example of an order that was
- 15 flagged as being potentially suspicious?
- 16 A. It appears to be.
- 17 Q. So in Exhibit -- if we go back to your
- 18 email in Exhibit 6, would this be -- would your
- 19 email directed to the team where you wrote,
- 20 "Please print this communication and begin keeping
- 21 a file for suspicious orders that have been
- identified and the steps taken to address these
- orders," would Exhibit 7 be an example of an order
- that was shipped where you had an expectation that
- someone would begin keeping a file for orders like

- 1 this and the steps taken to address the orders?
- MR. KOBRIN: Object to form.
- 3 Misrepresents the evidence.
- 4 THE WITNESS: No.
- 5 BY MR. HUDSON:
- 6 Q. This would not be an example of an order
- 7 that had been flagged?
- 8 A. This was. Based on the email chain, it
- 9 was flagged and investigated, but I don't -- I'm
- only reading off the email, but it doesn't
- 11 identify it as suspicious. They identified a
- 12 reason for it.
- Q. Well, let's look at Mr. Millward.
- 14 Mr. Millward was the compliance officer; right?
- 15 A. I don't know what his title was, but he
- 16 oversaw compliance.
- 17 Q. He oversaw compliance. He wrote to the
- 18 PDL. He said, "Store 8 is flagging as having hit
- 19 their threshold for total hydrocodone products.
- 20 Can you please check to see if this is an anomaly
- or that the order should be considered
- 22 suspicious."
- 23 Right?
- 24 A. Yes.
- Q. So he is trying to figure out whether

- 1 this is a suspicious order or not; right?
- MR. KOBRIN: Object to form. Calls for
- 3 speculation.
- 4 THE WITNESS: He asked that question,
- 5 yes.
- 6 BY MR. HUDSON:
- 7 Q. Right. And so would this be an example
- 8 of where your expectation was that Giant Eagle or
- 9 HBC would begin keeping a file for suspicious
- orders that have been identified and the steps
- 11 taken to address these orders?
- MR. KOBRIN: Object to form. That
- 13 almost exact question has already been asked and
- 14 answered.
- THE WITNESS: No. I didn't have any
- 16 expectations of their day-to-day operations.
- 17 BY MR. HUDSON:
- 18 Q. Let's go back then to Exhibit 6. What
- 19 did you mean when you wrote, "Please print this
- 20 communication and begin keeping a file for
- 21 suspicious orders that have been identified and
- the steps taken to address these orders"?
- A. I don't recall, but, again, this --
- unless I'm missing part of this email, this wasn't
- 25 considered a suspicious order.

- Q. Can we agree that in Exhibit 7, it was
- 2 an order that was flagged as being above the
- 3 threshold?
- 4 MR. KOBRIN: Object to forms.
- 5 THE WITNESS: Based on Joe's email, yes.
- 6 BY MR. HUDSON:
- 7 O. Do you agree that a suspicious order is
- 8 an order of unusual size?
- 9 MR. KOBRIN: Object to form.
- 10 THE WITNESS: I don't know.
- 11 BY MR. HUDSON:
- 12 Q. When you said begin keeping a file for
- 13 suspicious orders, what did you have in mind as to
- 14 what a suspicious order would be?
- MR. KOBRIN: Object to form. He's
- 16 already explained what he understood this to mean.
- 17 THE WITNESS: I don't really have -- I
- don't know what our -- I don't recall really.
- 19 BY MR. HUDSON:
- Q. Do you have any -- as you sit here
- 21 today, do you have any knowledge of what a
- 22 suspicious order is?
- A. From being a pharmacist, yes.
- Q. What is a suspicious order?
- 25 A. It would be an order that is -- my

- 1 understanding is that would be intended for
- diversion or nonlegitimate purposes for that
- 3 order.
- 4 Q. And was the idea of HBC creating a
- 5 suspicious purchasing report to try to flag orders
- 6 that would be at risk for diversion?
- 7 MR. KOBRIN: Object to form. He's
- 8 already testified he doesn't know about the
- 9 suspicious purchasing report.
- 10 THE WITNESS: I don't know what the
- 11 purpose of this report is.
- 12 BY MR. HUDSON:
- Q. But regardless of your definition, if we
- 14 go back to your email in Exhibit 6, in December of
- 15 2013, you did think it was a good idea for Giant
- 16 Eagle or HBC to start keeping a file?
- MR. KOBRIN: Object to form.
- 18 BY MR. HUDSON:
- 19 Q. Right?
- MR. KOBRIN: Object to form.
- 21 Misrepresenting his testimony.
- THE WITNESS: I asked that -- in this
- email, it looks like I asked that a file be
- 24 created.

- 1 BY MR. HUDSON:
- Q. Right. And the file would be created
- 3 for suspicious orders that have been identified
- 4 and the steps taken to address these orders;
- 5 right?
- 6 A. That's how it reads, yes.
- 7 Q. Is there anything more that you can say
- 8 as you sit here today about what you had in mind
- 9 for what that file would look like?
- 10 A. No.
- 11 Q. Anything more you can say as you sit
- 12 here today as to why you thought it would be a
- 13 good idea to create such a file?
- MR. KOBRIN: Object to form.
- 15 Misrepresents the evidence. He never talked about
- 16 this being a good idea. He admitted that it looks
- 17 like he sent the email.
- 18 THE WITNESS: Yes. I know that I sent
- 19 an email that says to create a file, but other
- than that, I don't recall anything.
- 21 BY MR. HUDSON:
- Q. Well, you did ask the file to be created
- because you thought it was a good idea to create a
- 24 file; right?
- MR. KOBRIN: Object to form.

- 1 Misrepresents the evidence -- his testimony.
- 2 Excuse me.
- THE WITNESS: All I can say is that I
- 4 wrote an email that asked for a file to be
- 5 created.
- 6 BY MR. HUDSON:
- 7 O. And if a file was created that had the
- 8 orders that had flagged as being suspicious and
- 9 the steps that were taken to resolve those orders,
- then if we were setting here today and I asked you
- 11 the question which orders were flagged and what
- was done to go and investigate those, we could
- just go look at a file that was created and know
- 14 the answer to those questions; right?
- MR. KOBRIN: Object to form. Calls for
- 16 speculation.
- 17 THE WITNESS: If a file was created, you
- 18 could reference that, yes.
- 19 BY MR. HUDSON:
- Q. Right. And that would tell us which
- 21 orders had been flagged and what was done to go
- 22 and investigate those particular orders?
- MR. KOBRIN: Object to form.
- 24 THE WITNESS: No. It would tell you
- what orders were identified as suspicious, not

- ones that were flagged.
- 2 BY MR. HUDSON:
- Q. Right. So if the organization began
- 4 keeping a file for suspicious orders that have
- 5 been identified and the steps taken to address
- 6 these orders, which is what you wrote in your
- 7 email, then if we were sitting here today, we
- 8 would know which orders had been flagged as
- 9 suspicious and then the steps that had been taken
- 10 to go and address these orders; right?
- MR. KOBRIN: Object to form. Ty,
- 12 you're --
- 13 BY MR. HUDSON:
- 0. Is that fair?
- MR. KOBRIN: Object to form. You're
- 16 mixing the verbs that are used here and the
- definitions and you're saying it's flagged as
- 18 suspicious. The witness is clearly
- 19 differentiating between orders that are flagged
- and orders that are identified as suspicious
- 21 orders.
- MR. HUDSON: He's not testified to that
- 23 at all. If you want to testify to that, you're
- 24 welcome to. You can ask him whatever clarifying
- 25 questions you want. It's "Objection. Form." And

- 1 then you can go and clarify it.
- MR. KOBRIN: I'm allowed to state my
- 3 reasons for the objection.
- 4 MR. HUDSON: You're not actually.
- 5 MR. KOBRIN: You're confusing the record
- 6 and you're confusing the witness.
- 7 MR. HUDSON: Your objection has been
- 8 noted and the witness can answer the question.
- 9 MR. KOBRIN: It has been noted, but I'd
- 10 rather you didn't interrupt me while I'm making
- it. You're confusing the witness and I'd rather
- 12 you didn't confuse the issues here or at least --
- MR. HUDSON: And I'd rather you not
- 14 coach the witness.
- 15 BY MR. HUDSON:
- 16 Q. Sir, am I reading you email correctly?
- 17 Did you write -- let's just go through it again,
- 18 start over. In your email, which we're on
- 19 Exhibit 6 and we're in the second paragraph, you
- 20 said, "Please print this communication and begin
- 21 keeping a file for suspicious orders that have
- been identified and the steps taken to address
- 23 these orders."
- What did you have in mind for what that file
- 25 would look like?

- 1 MR. KOBRIN: Object to form. Asked and
- 2 answered.
- THE WITNESS: I don't recall.
- 4 BY MR. HUDSON:
- 5 Q. Would there be -- did you have an
- 6 expectation that emails and communications like
- 7 what is in Exhibit 7 would be part of a file?
- 8 MR. KOBRIN: Object to form.
- 9 THE WITNESS: No.
- 10 BY MR. HUDSON:
- 11 Q. Why would Exhibit 6 be a communication
- to print and keep, but Exhibit 7 would not?
- MR. KOBRIN: Object to form. Asked and
- 14 answered.
- THE WITNESS: I think I already alluded
- 16 to this was -- six was identified as suspicious.
- 17 Seven appears to be being investigated. Other
- 18 than what I read though, I don't know outcomes,
- 19 et cetera.
- 20 BY MR. HUDSON:
- 21 Q. In six that order was flagged as
- 22 suspicious, too; right?
- MR. KOBRIN: Object to form.
- 24 THE WITNESS: Can you repeat that.

- 1 BY MR. HUDSON:
- O. Sure. Exhibit 6, that email, that's an
- order that was flagged as suspicious; correct?
- 4 A. It was identified as suspicious.
- 5 Q. Right. And then it was investigated;
- 6 right?
- 7 MR. KOBRIN: Object to form.
- 8 THE WITNESS: Based on this email, it
- 9 looks like it had already been investigated.
- 10 BY MR. HUDSON:
- 11 Q. Right. So Exhibit 6 involves a shipment
- of buprenorphine that has been flagged and then it
- was investigated and then it was determined that
- 14 the shipment should be stopped and the DEA should
- 15 be contacted; correct?
- MR. KOBRIN: Object to form.
- 17 THE WITNESS: That's how it reads.
- 18 BY MR. HUDSON:
- 19 Q. Now, if we look at Exhibit 7, this is
- 20 also a shipment that's been flagged. And then we
- 21 see the email chain that involved the
- 22 investigation; right?
- 23 A. If this is the full investigation, yes.
- Q. And do you know if this is the full
- 25 investigation?

- 1 A. I do not.
- Q. What you see on Exhibit 7, would this be
- 3 an example where an investigation was conducted
- 4 and it was determined that the order was not
- 5 suspicious?
- 6 MR. KOBRIN: Object to form. He's
- 7 already testified that he doesn't know the extent
- 8 of the investigations.
- 9 THE WITNESS: I don't know. I didn't
- 10 get involved in the investigation process.
- 11 BY MR. HUDSON:
- 12 Q. As a member of the Giant Eagle team
- that's being copied here though, do you have an
- opinion one way or the other of whether or not
- 15 this would be an order that had been determined to
- 16 be not suspicious?
- MR. KOBRIN: Object to form.
- THE WITNESS: I don't have an opinion,
- 19 no.
- 20 BY MR. HUDSON:
- Q. Can we agree that Mr. Carlson was
- 22 raising questions to you privately about whether
- it made sense that the flu would be a good
- 24 explanation for why this order quantity was what
- 25 it was?

- 1 A. Can you repeat that.
- Q. Sure. The top email from Mr. Carlson to
- you, is he there in that email questioning
- 4 privately to you whether it makes sense that flu
- 5 season would be an explanation for the quantity of
- 6 this order?
- 7 MR. KOBRIN: Object to form.
- 8 THE WITNESS: He wrote he thought flu
- 9 did not impact our numbers.
- 10 BY MR. HUDSON:
- 11 Q. And you agree that the PDL -- do you
- 12 agree that the PDL was explaining that a
- 13 particular prescriber was prescribing medication,
- 14 hydrocodone combination products due to the cough
- 15 or cold season?
- 16 A. That's what it states, yes.
- 17 Q. So in Exhibit 7, this email chain, do
- 18 you see any explanation for this particular order
- 19 from store 8 that would give you comfort that it
- wasn't suspicious?
- MR. KOBRIN: Object to form.
- 22 BY MR. HUDSON:
- 0. Or at risk for diversion.
- MR. KOBRIN: Object to form. Asked and
- answered.

- 1 THE WITNESS: I didn't oversee the
- 2 investigation process, so my opinion really
- 3 wouldn't bear on this situation.
- 4 BY MR. HUDSON:
- 5 Q. Do you know whether or not this was an
- order that was reported to the DEA?
- 7 A. I do not.
- Q. Do you know whether or not this is an
- order that was stopped?
- 10 A. We're still on seven; correct?
- 11 O. Correct.
- 12 A. I do not.
- Q. At this point in time in January of '13,
- 14 did you have an understanding of how the
- monitoring system was working on a day-to-day
- 16 basis?
- MR. KOBRIN: Object to form.
- THE WITNESS: No.
- 19 (HBC-Bianco Exhibit 8 was marked.)
- 20 BY MR. HUDSON:
- Q. I'll hand you what I've marked as
- 22 Exhibit 8.
- MR. HUDSON: Exhibit 8, the internal
- 24 number is 1223.
- 25 (Witness reviewed the exhibit.)

- 1 BY MR. HUDSON:
- Q. Have you had a chance to look at the
- 3 emails?
- 4 A. The emails, yes, not the attachment.
- 5 Q. Take a look, if you would, at the
- 6 attachment. I think it's a questionnaire from a
- 7 manufacturer.
- 8 A. Correct.
- 9 Q. Did you from time to time -- were you
- 10 asked to fill out or complete questionnaires from
- 11 manufacturers about HBC's distributor or
- wholesaler process?
- 13 A. This is the only one I recall the
- 14 organization being requested.
- Q. Do you have a recollection of this
- 16 particular manufacturer questionnaire?
- 17 A. Vaguely. I remember receiving it.
- 18 Q. And in the top email, was Mr. Carlson
- 19 asking you to review the questionnaire?
- 20 A. Yes.
- O. With Mr. Millward?
- A. Asked me to review it with Joe, yes.
- O. And then below is an email from the
- 24 manufacturer, and it's Qualitest; right?
- 25 A. Correct.

- Q. And they were indicating in that email
- 2 that they received questionnaires from 67 percent
- of their customers but had not received a
- 4 completed questionnaire from Giant Eagle; right?
- 5 A. That's what it reads.
- 6 O. And do you recall whether you met with
- 7 Joe to talk about the suspicious order monitoring
- 8 at HBC?
- 9 A. I don't remember specifics on this.
- 10 O. Mr. Carlson alludes to recent
- 11 enhancements. Do you know what he meant by that
- 12 in his email?
- MR. KOBRIN: Object to form.
- 14 THE WITNESS: I do not.
- 15 BY MR. HUDSON:
- 16 O. So this email that we marked as
- 17 Exhibit 8 is dated January 15, right, of 2014?
- 18 A. Correct.
- 19 (HBC-Bianco Exhibit 9 was marked.)
- 20 BY MR. HUDSON:
- Q. Let me hand you what I'm going to mark
- 22 as Exhibit 9. This is an email from Mr. Millward
- to Greg Carlson, George Chunderlik and Shawn
- Voyten. And then you and Mr. Mollica are copied
- on this email; right?

- 1 A. Yes.
- Q. And this is again referencing this
- 3 Qualitest questionnaire; right?
- 4 A. Yes.
- 5 (HBC-Bianco Exhibit 10 was marked.)
- 6 BY MR. HUDSON:
- 7 Q. And then the last exhibit on this topic
- 8 I've got for you I'm marking as Exhibit 10. And
- 9 this one, if you turn to --
- MR. HUDSON: Exhibit 10, the internal
- 11 number is 123, P-GEN 123.
- 12 BY MR. HUDSON:
- 13 Q. If you turn to the last page of this
- one, down there at the bottom do you see there --
- is that your signature dated February 3, 2014?
- 16 A. Yes.
- Q. And does this indicate that in February
- of 2014 you, in fact, completed the Qualitest
- 19 questionnaire?
- 20 A. It states that I signed off on it, yes.
- Q. And were you the one who actually filled
- 22 it out?
- 23 A. I don't recall.
- Q. But you did sign and print your name;
- 25 right?

- 1 A. I signed my name.
- Q. You wouldn't do that unless you reviewed
- 3 what you were signing; right?
- 4 A. Not necessarily.
- 5 Q. Do you think it's possible that this
- 6 questionnaire was signed by you without you
- 7 reading it?
- 8 A. I signed a lot of documents. I don't
- 9 remember if I read this one in particular or not.
- 10 Q. So if we go back to Exhibit 8, that's on
- 11 January 15 of 2014; right?
- 12 A. Exhibit?
- Q. Exhibit 8.
- 14 A. Yes.
- 15 Q. And at that point in time, Qualitest was
- 16 asking for this questionnaire back; right?
- 17 A. In 2014, yes.
- 18 Q. And then on February 3, 2014 is when you
- 19 signed and dated it. So that's about a little
- 20 more two weeks; is that right?
- 21 A. Yes.
- 22 O. And then if we go to Exhibit 9 is an
- email from Mr. Millward to Mr. Voyten and
- 24 Mr. Carlson where he writes, "Are we reporting PSE
- 25 (a listed chemical) sales from HBC to the stores

- 1 monthly? I assume it is through ARCOS to comply
- with 21 USC 830(b). Are the records being
- 3 retained for two years? We need lock down at SOM
- 4 SOP ASAP."
- 5 Do you see that?
- 6 A. Yes.
- 7 Q. Do you know what he meant by "We need
- 8 lock down at SOM SOP ASAP"?
- 9 A. I do not.
- 10 Q. Do you know whether or not at this time
- in January of 2014 HBC had a suspicious order
- 12 monitoring policy?
- 13 A. Yes.
- Q. And did HBC have a suspicious order
- 15 monitoring policy?
- 16 A. Yes.
- Q. Was it a written policy?
- 18 A. I don't recall.
- 19 Q. Did you have any direct involvement in
- 20 trying to determine what suspicious order
- 21 monitoring policy or program HBC had?
- MR. KOBRIN: Object to form. Asked and
- answered.
- 24 THE WITNESS: No.

- 1 BY MR. HUDSON:
- Q. If we look -- if we then turn to
- 3 Exhibit 10 and go to the last page of that
- 4 exhibit, question four, it says, "Please provide a
- 5 copy of your suspicious order monitoring program
- 6 SOP or summary of program." Do you see that?
- 7 A. Yes.
- 8 Q. And then you wrote underneath that, "The
- 9 Giant Eagle suspicious order monitoring program
- 10 utilizes purchase order threshold monitoring to
- 11 identify, investigate and report suspicious drug
- orders by the individual pharmacy registrants."
- 13 Right?
- 14 A. That's what it reads, yes.
- 15 Q. How did you come to learn that this is
- 16 the program that HBC had in place?
- 17 A. I don't recall.
- 18 Q. Do you know if you were the one, you or
- 19 someone else supplied this information to
- 20 Qualitest about Giant Eagle's suspicious order
- 21 monitoring program?
- A. If it was supplied to Qualitest?
- Q. Do you know if you were the one who
- 24 supplied this? In other words, did you get this
- information from someone else, or did you go out

- 1 and figure out and determine this is what Giant
- 2 Eagle's suspicious order monitoring program was?
- MR. KOBRIN: Object to form.
- 4 THE WITNESS: I would have had Joe do
- 5 that as oversight of compliance.
- 6 BY MR. HUDSON:
- 7 Q. So you were relying on Joe to tell you
- 8 and provide you with the information about Giant
- 9 Eagle's suspicious order monitoring program?
- MR. KOBRIN: Object to form.
- 11 THE WITNESS: Yes.
- 12 BY MR. HUDSON:
- Q. Did you ever independently go and verify
- 14 whether or not Giant Eagle had a suspicious order
- monitoring program that was monitoring thresholds
- 16 to identify, investigate and report suspicious
- 17 drug orders?
- 18 A. I don't recall.
- 19 Q. As you sit here today, do you have any
- 20 recollection of doing any sort of independent
- 21 review or investigation to try to figure out
- exactly what the HBC program looked like?
- 23 A. I don't recall.
- Q. When you say you don't recall --
- 25 A. I don't know.

- 1 Q. And I guess just so that the record is
- clear, when you say don't recall, does that mean
- 3 as you sit here today, you don't have any specific
- 4 recollection of going and doing that, but that
- 5 doesn't mean that you didn't; you really don't
- 6 recall?
- 7 A. Correct.
- 8 (HBC-Bianco Exhibit 11 was marked.)
- 9 BY MR. HUDSON:
- 10 Q. I'm going to hand you what I'm marking
- 11 as Exhibit 11. And we're now in Exhibit 11 up to
- 12 May of 2014. And this appears to be an email
- chain where somebody named Michael Cullen who
- 14 appears to be connected to Purdue is emailing
- 15 asking about getting together to talk about a
- 16 monitoring program for opioids.
- 17 Does that seem to be what this email chain is
- 18 about?
- 19 A. Can you repeat the question? Sorry. I
- was reading.
- O. Sure. Is this an email chain from a
- 22 gentleman from Purdue who was wanting to meet up
- with you or someone in compliance to talk about a
- 24 monitoring program?
- 25 A. Part of it, yes.

- Q. And do you know whether or not you, in
- 2 fact, did meet with this gentleman to talk about a
- 3 monitoring or compliance program at Giant Eagle?
- 4 A. I don't remember meeting with him, but I
- 5 would have -- I didn't oversee our monitoring
- 6 program.
- 7 Q. Do you know whether or not anyone from
- 8 Giant Eagle or HBC ever met with Mr. Cullen to
- 9 talk about a monitoring program?
- 10 A. I do not. I don't remember if I did.
- 11 Q. I've only got one copy of this. So I'm
- 12 just going to hand this to you. This just looks
- 13 like -- and we don't need to mark it because it's
- 14 not that important. I'm going to use another
- exhibit with you that's got more detail.
- Does this look like in late July an email
- 17 from somebody named Eric Brantley to Mr. Murphy
- with a copy to you about scheduling a Giant Eagle
- 19 site visit? You can ignore -- all the handwriting
- 20 is mine.
- MR. KOBRIN: If he's going to look at
- it, if we mark it as an exhibit, is that okay? We
- can make other copy of it if you want.
- 24 MR. HUDSON: Yeah. That's fine. It's
- 25 got my handwriting on it. I don't think it's

- 1 really necessary.
- THE WITNESS: What was the question?
- 3 BY MR. HUDSON:
- 4 Q. Is this an email where you were copied
- 5 that was talking about setting up a site visit at
- 6 the HBC warehouse?
- 7 A. It just says a site visit. It doesn't
- 8 necessarily say where.
- 9 (HBC-Bianco Exhibit 12 was marked.)
- 10 BY MR. HUDSON:
- 11 Q. Let me show you then what I'm marking as
- 12 Exhibit 12.
- MR. KOBRIN: Well, this is going to be
- 14 Exhibit 12. This is going to be Exhibit 13.
- MR. HUDSON: Mark that as 12.
- 16 (HBC-Bianco Exhibit 13 was marked.)
- 17 BY MR. HUDSON:
- 18 Q. I'll hand you what I marked as 13.
- MR. KOBRIN: Do you want me to read the
- 20 Bates range for the record?
- MR. HUDSON: Yeah, you can.
- MR. KOBRIN: Exhibit 12 is
- 23 ENDO_HSGAC_0017819.
- 24 BY MR. HUDSON:
- Q. Seeing Exhibits 12 and 13, does that

- 1 refresh your recollection at all about a site
- 2 visit?
- 3 A. No.
- 4 Q. Do you have any recollection of talking
- 5 to a consultant about compliance at the HBC
- 6 facility as part of a site visit?
- 7 A. I don't recall a discussion.
- 8 Q. If you look at Exhibit 13 and you turn
- 9 back to the third page, do you see there it says
- 10 Risk Evaluation Report?
- 11 A. Yes.
- 12 Q. It says primary contacts Mike Bianco,
- 13 pharmacy manager, and Greg Carlson, senior
- 14 director of pharmacy?
- 15 A. Yes.
- 16 O. And then if we turn back to the
- executive summary and we look down through there,
- 18 for example, in the second paragraph, do you see
- 19 references to yourself where it says "According to
- 20 Mr. Bianco"? Then if we look down into the third
- 21 paragraph, you see it begins, "According to
- 22 Mr. Bianco, " and in the fourth paragraph it again
- 23 says "Mr. Bianco related," and then in the last
- 24 paragraph it talks about "According to
- 25 Mr. Bianco."

- 1 A. I see my name, yes.
- Q. Do you recall having discussions with a
- 3 PCG senior division consultant?
- 4 A. No.
- 5 Q. Do you ever remember meeting somebody
- 6 named Tony Sheller?
- 7 A. No.
- 8 Q. Do you have any reason to believe that
- 9 Mr. Sheller did not travel to the Pittsburgh
- 10 corporate headquarters of Giant Eagle and
- 11 interview you?
- 12 A. No.
- 13 Q. Do you think that that occurred?
- 14 A. Based on this, yes. I just don't recall
- 15 it.
- 16 Q. And would you have at some point in time
- been given a copy of this report?
- 18 A. I don't know.
- MR. KOBRIN: For the record, I note that
- 20 he's not copied on the email that has the report
- 21 attached to it. There's no indication that he
- 22 received it.
- 23 BY MR. HUDSON:
- Q. You were though -- if we go back to
- 25 Exhibit 12, you were involved in setting up the

- 1 meeting for this site visit to occur; right?
- MR. KOBRIN: Object to form. Misstates
- 3 his testimony.
- 4 THE WITNESS: I don't recall this
- 5 meeting. So I don't know my involvement.
- 6 BY MR. HUDSON:
- 7 Q. If you can hand me back Exhibit 12, and
- 8 I apologize since we've only got one copy.
- 9 Exhibit 12 though does talk about setting up -- it
- 10 says, "Matt, reach out to Mike Bianco at Giant
- 11 Eagle to schedule a site visit." Then it provides
- 12 a 412 number that I'm assuming is your number. It
- 13 says, "I've copied him on this email." Right?
- 14 A. Yes.
- 15 Q. So the email does indicate that somebody
- is reaching out to you and has your phone number
- 17 to set up this site visit; right?
- 18 A. Yes.
- 19 Q. If you look at Exhibit 12 and you
- 20 compare it to Exhibit 13, do you agree that these
- 21 emails are talking about the same site visit that
- occurred at the Giant Eagle corporate
- 23 headquarters?
- 24 A. Yes.
- Q. So as you sit here today, you don't have

- 1 any reason to believe that that site visit did
- 2 not, in fact, occur; right?
- A. Correct.
- 4 Q. So if we go to -- and you see here in
- 5 Exhibit 13 that the Pharma Group, in fact, then
- 6 put together a document that then -- that's
- 7 entitled a Risk Evaluation Report; right?
- 8 A. Correct.
- 9 Q. Then the location is the location of the
- 10 HBC warehouse; right?
- 11 A. I believe that was the address, yes.
- 12 Q. Now, if we go to the executive summary,
- 13 it looks like Mr. Sheller traveled to Pittsburgh
- 14 to the corporate headquarters of Giant Eagle;
- 15 right?
- 16 A. Yes.
- Q. And it says, "At the corporate location
- 18 Consultant Sheller met with Michael Bianco, Jr.,
- 19 corporate pharmacy manager, Greg Carlson,
- 20 corporate senior director of pharmacy, and Joe
- 21 Millward, corporate compliance senior manager."
- 22 Right?
- A. It reads that, yes.
- O. It says, "These three individuals
- 25 provided most of the information noted in this

- 1 report." Correct?
- 2 A. Correct.
- Q. Then it says, "Immediately after this
- 4 meeting, Consultant Sheller traveled to the
- 5 registered warehouse in Washington, Pennsylvania
- 6 and met with Matt Rogos, distribution operations
- 7 manager. Mr. Rogos provided the remainder of the
- 8 information in this report."
- 9 Did I read that right?
- 10 A. Yes.
- 11 Q. Now, if we go down to the fourth
- 12 paragraph that starts out, "At each customer of
- controlled substances and PSEs at the Giant Eagle
- 14 retail pharmacy, copies of all the pharmacies' DEA
- and state regulatory licenses are retained at the
- 16 HBC corporate office in Pittsburgh, PA."
- Then it says, "Mr. Bianco related that there
- 18 are corporate policies that must be followed in
- 19 the distribution and dispensing of any controlled
- 20 drug at either the distributor or pharmacy level.
- 21 These policies are shared with the responsible
- 22 controlled drug handlers at the facility and the
- 23 pharmacist in charge at the pharmacy."
- 24 Did I read that right?
- MR. KOBRIN: Object to form. Misstates

- 1 the evidence.
- THE WITNESS: Yes.
- 3 BY MR. HUDSON:
- Q. What was your basis for stating that
- 5 there are corporate policies that must be followed
- 6 in the distribution and dispensing of any
- 7 controlled drug at either of the distributor or
- 8 pharmacy level, if you recall?
- 9 A. As I mentioned, I was aware that there
- were policies in place. I just don't know the
- 11 specifics behind them.
- 12 Q. And from whom did you learn that there
- were policies in place? Would that be again
- 14 Mr. Millward?
- 15 A. I don't remember.
- 16 Q. In the last sentence, you said, "These
- policies are shared with the responsible
- 18 controlled drug handlers at the facility."
- 19 Did you mean at the HBC facility.
- MR. KOBRIN: Object to form. You're
- 21 reading from a report that he never reviewed and
- 22 didn't write and you're reflecting it's his
- 23 verbatim statement.
- 24 MR. HUDSON: It's him. He did make the
- statement. It says "Mr. Bianco related" and then

- 1 it goes on.
- MR. KOBRIN: Right. But again, we've
- 3 established he didn't write this. We have no
- 4 evidence that he ever reviewed it. We have no
- 5 evidence he's ever seen it until now.
- 6 BY MR. HUDSON:
- 7 Q. Mr. Bianco, do you have any doubt that
- 8 you gave statements to Mr. Sheller in August of
- 9 2014?
- 10 A. I don't doubt that I spoke with him, no.
- 11 Q. In speaking with him, do you believe
- that what's contained in the fourth paragraph is
- 13 accurate? In other words, as you sit here today,
- is that consistent with your recollection at the
- 15 time?
- 16 A. I don't remember this meeting, but it's
- 17 highly unlikely that I was the one speaking to
- this. Based on this, given the people in the
- 19 room, it's highly unlikely I was the one that was
- 20 conducting the meeting.
- Q. You believe that perhaps it was
- 22 Mr. Carlson or Mr. Millward or someone else who
- 23 actually made those comments, but they were
- 24 attributable to you?
- 25 A. That's likely, yes.

- 1 MR. KOBRIN: Ty, my objection wasn't to
- 2 anything about whether he believes he met with him
- or anything. It's the way that you stated the
- 4 question, as if he had stated the exact words in
- 5 the report.
- 6 BY MR. HUDSON:
- 7 Q. Mr. Bianco, if you go to the bottom, the
- 8 last paragraph, it indicates that "The facility
- 9 was last inspected in May of 2013 by DEA, and
- 10 according to Mr. Bianco, minor record keeping
- violations were detected and immediately
- 12 rectified." I've got the same question.
- Do you think that that was information that
- 14 you would have provided or maybe that was somebody
- else but that was attributed to you?
- 16 A. Yes. It's highly unlikely that I made
- 17 that -- that I actually made that statement. I
- didn't handle the record keeping or the day-to-day
- 19 compliance. I was aware that the DEA came in or I
- 20 would have been aware I should say.
- 21 BY MR. HUDSON:
- Q. Were you aware of whether there were any
- violations that were flagged by the DEA?
- 24 A. No.
- Q. Are you aware of any actions that were

- 1 taken to rectify those issues?
- 2 A. No.
- Q. If we turn to the next page of the
- 4 executive summary, in the second full paragraph,
- 5 it says, "All orders of a controlled substance
- 6 and/or PSEs by the Giant Eagle pharmacies are
- 7 first screened by the corporate computer. An
- 8 unusual order is held at the facility and reviewed
- 9 by the loss prevention office before it is
- 10 released for distribution."
- 11 Do you know whether that's information that
- 12 you would have provided or someone else?
- 13 A. I wouldn't have known. This is the
- 14 first I'm seeing that level of detail.
- 15 Q. And as you sit here today, do you know
- 16 at the time in August of 2014 whether, in fact,
- the facility had the ability to hold orders at the
- 18 facility?
- 19 A. Do I know --
- MR. KOBRIN: Object to form.
- 21 THE WITNESS: Do I know if that was
- 22 possible?
- 23 BY MR. HUDSON:
- 24 O. Yes.
- 25 A. Yes.

- 1 Q. It is possible?
- 2 A. That orders could have been held, yes.
- Q. And how would that process work?
- 4 MR. KOBRIN: Object to form.
- 5 THE WITNESS: We've talked about this
- 6 previously, but they could be -- I mean, one way I
- 7 know is that they could have been identified by
- 8 somebody in the warehouse and held.
- 9 BY MR. HUDSON:
- 10 Q. So they would be physically held?
- 11 A. Not necessarily, but, yes.
- 12 Q. All I'm asking is, because I want to
- make sure the record is clear: Was there an
- 14 automated process for flagging and holding orders
- or would it be more of a manual process where if
- 16 something was flagged, then it would just involve
- a picker or the supervisor at the warehouse
- 18 physically just putting the order aside and
- 19 waiting?
- MR. KOBRIN: Object to form.
- 21 THE WITNESS: I don't know their -- I
- don't know how that operation worked in detail
- that you're describing it. I know that orders
- 24 could have been held, but I don't know how that --

- 1 BY MR. HUDSON:
- Q. That's what I'm asking. How do you know
- 3 that orders could be held?
- 4 A. Well, I was copied on emails where the
- 5 orders were held.
- 6 Q. Do you know though as you sit here today
- 7 that they were, in fact, held?
- 8 A. Based on the emails that we saw, I mean,
- 9 yes.
- 10 Q. Are you referring back to Exhibit 6?
- MR. KOBRIN: Object to form. I think he
- 12 mentioned earlier -- you had a whole colloquy
- about holding orders and opioid and nonopioid
- 14 holds.
- THE WITNESS: Six, yes, is an example of
- 16 an order held.
- 17 BY MR. HUDSON:
- 18 Q. So in Exhibit 6 explain to me how that
- 19 order was held.
- MR. KOBRIN: Object to form. He's
- 21 already told you he doesn't know.
- THE WITNESS: I don't know other than
- what I'm reading here.
- 24 BY MR. HUDSON:
- Q. That's what I'm saying. As you sit here

- 1 today, do you have actually have firsthand
- 2 knowledge that the HBC warehouse had the ability
- 3 to hold or stop orders?
- 4 MR. KOBRIN: Object to form. Asked and
- 5 answered.
- THE WITNESS: Yes.
- 7 BY MR. HUDSON:
- 8 O. And how then did that occur?
- 9 MR. KOBRIN: Object to form. Asked and
- 10 answered.
- 11 THE WITNESS: I mean, I'm reading an
- 12 email that I wrote that says an order was stopped.
- 13 BY MR. HUDSON:
- 14 Q. I'm trying to get an understanding of
- what you're relying on other people to tell you.
- 16 Did somebody tell you the order had been
- 17 stopped --
- MR. KOBRIN: Ty, are you asking if he
- went to the warehouse to stop the order himself?
- 20 BY MR. HUDSON:
- 21 Q. -- versus you having firsthand knowledge
- of how the process worked and how orders were
- 23 stopped?
- MR. KOBRIN: Object to form. Ty, this
- 25 has been gone over several times in this

- deposition. He's told you he knew the orders were
- 2 stopped. He's told you that he didn't understand
- 3 the exact technicalities of it. I don't
- 4 understand why you're beating this witness up
- 5 about this issue.
- 6 THE WITNESS: I never physically went
- 7 there to stop an order or see an order physically
- 8 stopped.
- 9 BY MR. HUDSON:
- 10 Q. And as you sit here today, you don't
- 11 know the process of how an order could be stopped?
- 12 I'll be real honest with you. The reason why I'm
- 13 asking is because other witnesses have testified
- 14 that orders can't be stopped.
- MR. KOBRIN: Object to form.
- 16 Misrepresents the testimony of other witnesses.
- 17 THE WITNESS: I don't know how --
- MR. HUDSON: The record will tell that.
- 19 THE WITNESS: I don't know how they
- were -- I don't know the details behind it.
- 21 BY MR. HUDSON:
- Q. Is it fair to say it was your
- understanding at this time that orders could be
- stopped, but you didn't understand how, you didn't
- understand who did it, and you didn't understand

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how the process worked?
 1
 2
              MR. KOBRIN: Object to form.
 3
              THE WITNESS: Yes.
 4
    BY MR. HUDSON:
 5
         Q. Fair enough. Thank you.
              MR. KOBRIN: Can we take just a quick
 6
 7
    break?
 8
              MR. HUDSON: Sure. Let's go off the
    record.
9
              THE VIDEOGRAPHER: The time is 11:23.
10
11
    We're going off the video record.
12
              (Recess from 11:23 a.m. to 11:42 a.m.)
13
              THE VIDEOGRAPHER: The time is
14
    11:42 a.m. We are now back on the video record.
    BY MR. HUDSON:
15
         Q. Mr. Bianco, let's move to a new topic.
16
17
    Were you ever involved in any DEA inspections?
18
         A. Formal inspections, not that I remember.
19
              (HBC-Bianco Exhibit 14 was marked.)
20
    BY MR. HUDSON:
21
         Q. Let me hand you what I've marked as
22
    Exhibit 14.
              MR. HUDSON: The internal number is 1226
23
24 for this one.
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25

- 1 BY MR. HUDSON:
- Q. This looks like two emails. I'm going
- 3 to start with the bottom email. And that was from
- 4 you to STR_Pharmacy_PDLs. Do you see that?
- 5 A. I do.
- 6 O. Are you emailing then a distribution
- 7 list of all the Giant Eagle PDLs?
- 8 A. Yes.
- 9 Q. And then you're copying Mr. Millward,
- 10 Ms. Matty, Mr. Shaheen and Mr. Carlson; right?
- 11 A. Yes.
- 12 Q. And the subject is Narcs Found in Tote?
- 13 A. Correct.
- 0. And it's September 25, 2014; right?
- 15 A. Correct.
- Q. And in this email you're indicating that
- 17 a narcotic tote was returned to the HBC warehouse
- 18 today with no identifying marks; right?
- 19 A. Yes.
- Q. And then below you've identified what
- 21 the contents are in that tote there; right?
- 22 A. It appears to be.
- Q. The top one is two units of a
- 24 hydrocodone combination product; right?
- 25 A. Correct.

- 1 O. And then if we go on down, the fifth
- 2 item down is one unit of a hydrocodone combination
- 3 product; right?
- 4 A. Correct.
- 5 Q. And then the sixth item is another one
- 6 unit of a hydrocodone combination product?
- 7 A. Correct.
- Q. And then below that you wrote,
- 9 "Additionally, we have seen a large number of
- totes being returned to the warehouse with their
- 11 contents still inside, many of which are
- 12 refrigerated or controlled items. Please attempt
- to address this as you see fit."
- Now, if we go up above to your -- that's in
- October. If we go up to the top email, this is an
- 16 email from you to Mr. Millward with a copy to
- 17 Mr. Carlson; right?
- 18 A. To who?
- 19 Q. It's an email from you to Mr. Millward
- 20 with a copy to Mr. Carlson.
- 21 A. Yes. Sorry.
- Q. And you're forwarding your email below;
- 23 right?
- 24 A. Yes.
- Q. And that was the narcs found in tote

- 1 email; right?
- 2 A. Correct.
- Q. So this is about a little less than a
- 4 week after your September 25 email is this forward
- on October 1; right?
- 6 A. Correct.
- 7 Q. In here you said, "Hi, Joe. As you
- 8 likely know, the DEA was in for an inspection of
- 9 the warehouse today specifically asking about
- 10 hydrocodone-containing products."
- 11 Do you see that?
- 12 A. Yes.
- 13 Q. Do you have any recollection other than
- 14 what you're reading in this email about this DEA
- 15 next of the warehouse today asking about
- 16 hydrocodone-containing products?
- MR. KOBRIN: Object to form.
- 18 THE WITNESS: No.
- 19 BY MR. HUDSON:
- Q. Here you wrote, "At the time the
- 21 warehouse reported having no
- 22 hydrocodone-containing products on hand."
- 23 Correct?
- 24 A. Yes.
- Q. Then in the next paragraph you said,

- 1 "Currently, we have one case of a
- 2 hydrocodone/APAP5/325 that was intended for 6510."
- Is that a particular store, 6510?
- 4 A. Yes.
- 5 Q. "Which is being shipped out tonight
- 6 after discussion with Tracy Patel. We also have
- one tote of which the contents are described below
- 8 that was returned to the warehouse. The original
- 9 owner of the returned tote is not able to be
- 10 identified by Donna Matty or myself through
- 11 various methods. Can you tell me how you would
- 12 like these contents to be handled. I would like
- to have the four units of hydrocodone-containing
- 14 products out of the warehouse by 10/5 so we can
- avoid any issues with the schedule change."
- 16 Do you see that?
- 17 A. Yes.
- 18 Q. Does this email from you to Mr. Millward
- and a copy to Mr. Carlson indicate that on
- October 1 when you were writing this email, there
- 21 were hydrocodone combination products that were at
- 22 the warehouse?
- A. On October 1, yes.
- Q. And you wrote this email at 1827. Would
- 25 that be 6:27 at night?

- 1 A. Assuming the time stamps are correct,
- 2 yes.
- Q. And here in this email you're writing
- 4 that there was a DEA inspection of the warehouse
- 5 today, which means on October 1; right?
- 6 A. That's what it reads, yes.
- 7 Q. And at that inspection where that DEA
- 8 came in, the warehouse reported to the DEA having
- 9 no hydrocodone-containing products on hand;
- 10 correct?
- 11 A. That's what it reads, yes.
- 12 Q. But that wasn't true; right?
- MR. KOBRIN: Object to form.
- 14 THE WITNESS: I don't know that.
- 15 BY MR. HUDSON:
- 16 Q. In this email that you forwarded, you
- forwarded an email from September 25 that talked
- about a tote being returned to the HBC warehouse
- 19 that had four units of hydrocodone combination
- 20 products; right?
- 21 A. Yes.
- Q. And in your above email, you're talking
- about shipping it out that night, the night of
- October 1, right, from the warehouse?
- 25 A. That's what it reads.

- 1 Q. So that tote was there that day when the
- DEA was inspecting; right?
- A. I don't know that.
- 4 Q. You can't tell that from reading your
- 5 below email and this email?
- 6 A. I wasn't physically at the location. So
- 7 I don't know where the tote in question was or how
- 8 it was handled.
- 9 Q. In this email that you're writing to
- 10 Mr. Millward, we know where the tote was, right,
- 11 because you're talking shipping it out that night?
- MR. KOBRIN: Object to form. Where are
- 13 you talking about they were shipping it out that
- 14 night?
- 15 BY MR. HUDSON:
- Q. Do you see that, Mr. Bianco?
- 17 A. Can you repeat that.
- 18 Q. Sure. You said currently -- or you
- 19 said, "Currently we have one case of
- 20 hydrocodone/APAP 5/325..." What is that?
- 21 A. That's -- I can't remember if it's
- Vicodin or Norco. I think it's Norco, the generic
- 23 Norco.
- Q. "...that was intended for 6510, which is
- 25 being shipped out tonight after discussion with

- 1 Tracy Patel." And who is Tracy Patel?
- 2 A. She's an PDL.
- 3 Q. So this is indicating the HBC warehouse
- 4 is going to ship this hydrocodone-containing
- 5 product to -- it's going to ship it out that
- 6 night. Is that a fair reading of this email.
- 7 A. I don't know where it was shipping from.
- 8 It just says that it was shipping.
- 9 Q. You can't tell from your email where it
- 10 was shipping from, that particular
- 11 hydrocodone-containing product?
- 12 A. I can make an assumption.
- Q. What would your assumption be?
- MR. KOBRIN: Object to form.
- THE WITNESS: Strictly speculating, it
- 16 would be from the warehouse.
- 17 BY MR. HUDSON:
- 18 Q. Is there anywhere else that you can
- 19 think of as you sit here now where that
- 20 hydrocodone-containing product would be other than
- 21 the warehouse?
- A. At the time I believe it wasn't a CII.
- 23 How it was handled didn't have as -- the DEA
- doesn't regulate it as tightly. So I don't know
- where it was. I can't speak to where it was.

- 1 Q. So if it was a hydrocodone-containing
- product, since it's less regulated, in your mind,
- 3 somehow it's less critical that you tell the truth
- 4 to the DEA about which products are there?
- 5 MR. KOBRIN: Object to form.
- 6 BY MR. HUDSON:
- 7 Q. I don't understand what that means.
- 8 MR. KOBRIN: Object to form. Misstates
- 9 the testimony and it's argumentative.
- 10 THE WITNESS: You don't understand what
- 11 what means?
- 12 BY MR. HUDSON:
- Q. Why did you say that hydrocodone was not
- 14 a CII at the time?
- 15 A. I thought you had said earlier that
- 16 hydrocodone changed in late October 2014.
- 17 Q. It changed at some point in
- 18 October 2014; right?
- 19 A. Okay.
- Q. Do you know specifically when it
- 21 changed?
- 22 A. I don't know off the top of my head, no.
- Q. Do you know why the DEA was conducting
- 24 this inspection?
- 25 A. I do not.

- Q. Do you know why they were asking about
- 2 hydrocodone-containing products?
- A. I do not.
- Q. Do you know why the warehouse reported
- 5 having no hydrocodone-containing products on hand?
- 6 A. I do not.
- 7 Q. From your email, do you think it's fair
- 8 to infer that you're saying that there were
- 9 hydrocodone products that are on hand, but they're
- 10 being shipped out as soon as possible?
- MR. KOBRIN: Object to form.
- 12 THE WITNESS: At what time?
- 13 BY MR. HUDSON:
- 0. On October 1. One shipment you're going
- to ship out later that night on October 1, and the
- other shipment you're trying to get shipped out by
- 17 10/5.
- 18 A. We can infer that as of October 1 at
- 19 6:30 p.m. there was hydrocodone there. That's
- 20 fair.
- Q. Right. So we know for sure that on
- October 25, 2014, you wrote to all the PDLs about
- 23 a tote that had been returned to the HBC warehouse
- that day that contained four units of hydrocodone
- 25 combination products; right?

- 1 A. Correct.
- Q. And then we also know that in your email
- of October 1, you reference that tote again, and
- 4 you say, we also have one tote of which the
- 5 contents are described below, and that's your
- 6 email from September 25, right, that was returned
- 7 to the warehouse? The original owner of the
- 8 returned tote is not able to identify by Donna
- 9 Matty or myself -- is not able to be identified by
- 10 Donna Matty or myself through various methods;
- 11 right?
- 12 A. That's what it reads.
- 13 Q. Then you said, "Can you tell me how you
- 14 would like these contents to be handled?" And you
- wrote, "I would like to have the four units of
- 16 hydrocodone-containing products out of the
- warehouse."
- When you say out of the warehouse, that
- indicates that at least on October 1 at 6:27 p.m.
- when you wrote this email that they're in the
- 21 warehouse; right?
- MR. KOBRIN: Object to form.
- 23 BY MR. HUDSON:
- Q. Do you agree with that?
- A. (Nodding.)

- O. And you want them out within the next
- four days, by 10/5, so you can void issues with
- 3 the schedule change; right?
- 4 A. That's what it says.
- 5 Q. As you sit here today, do you believe
- 6 that the warehouse conveyed information to the DEA
- 7 that was not accurate?
- 8 A. I don't know.
- 9 Q. Was the purpose of your email to
- 10 Mr. Millward to make him aware of what had been
- 11 told to the DEA and make sure that those
- 12 hydrocodone combination products were out of the
- warehouse as soon as possible?
- 14 A. I think the purpose would have been to
- let him know about the hydrocodone products in the
- 16 warehouse at that time.
- Q. Why then did you mention the DEA
- 18 inspection?
- 19 A. I don't know.
- Q. Why did you mention that the warehouse
- 21 reported having no hydrocodone-containing
- 22 products?
- 23 A. I don't know. I don't know if that was
- 24 said to the DEA or not.
- Q. You think from your email it's possible

- 1 that the warehouse did not report to the DEA of
- 2 having no hydrocodone-containing products on hand?
- A. I can't speak to that. I wasn't there.
- 4 Q. Let's look more carefully then, if we
- 5 can go back up to the top paragraph of your email.
- 6 This is what you wrote on October 1.
- 7 "As you likely know, the DEA was in for an
- 8 inspection of the warehouse today specifically
- 9 asking about hydrocodone-containing products. At
- 10 the time the warehouse reported having no
- 11 hydrocodone-containing products on hand."
- 12 In your mind, is there any doubt at all that
- the HBC warehouse reported to the DEA on October 1
- 14 that it had no hydrocodone-containing products on
- 15 hand?
- 16 A. I don't know. I don't know if the DEA
- 17 asked if there was any on hand. I wasn't at
- 18 the...
- 19 Q. You don't know whether or not the DEA
- 20 asked the warehouse whether there were
- 21 hydrocodone-containing products on hand?
- 22 A. I don't know how I could know that.
- Q. You wrote it in your email, didn't you?
- 24 A. No.
- Q. You say, "As you likely know, the DEA

- was in for an inspection of the warehouse today
- 2 specifically asking about hydrocodone-containing
- 3 products."
- 4 Then you went on and said, "At the time the
- 5 warehouse reported having no
- 6 hydrocodone-containing products on hand."
- 7 In your mind is there any uncertainty as to
- 8 what you wrote?
- 9 MR. KOBRIN: Object to form.
- 10 THE WITNESS: I can read what I wrote.
- 11 BY MR. HUDSON:
- 12 Q. You agree that that day when the DEA was
- there, what you're writing is that the warehouse
- 14 told the DEA that there were no
- 15 hydrocodone-containing products on hand; right?
- 16 A. I disagree.
- O. You don't think that's what's written in
- 18 that paragraph?
- 19 A. I know definitively that's not what's
- 20 written in the paragraph.
- Q. What do you think the warehouse told the
- 22 DEA?
- 23 A. I don't know.
- Q. What was your overall point in writing
- this email to Mr. Millward who was the head of

- 1 compliance at the time?
- A. I don't remember. As I said earlier, I
- 3 could speculate that it was likely to tell him at
- 4 time of day that there may have been products on
- 5 hand.
- 6 Q. Why would it be important to tell him
- 7 that there were hydrocodone products on hand?
- 8 MR. KOBRIN: Object to form.
- 9 THE WITNESS: Based on my email because
- we wanted them out of the warehouse by 10/5.
- 11 BY MR. HUDSON:
- 12 Q. And why did you want them out of the
- warehouse by 10/5?
- 14 A. So we can avoid any issue with the
- 15 schedule change.
- 0. What about the DEA, is there any
- 17 connection between the DEA coming and asking about
- 18 hydrocodone-containing products and the decision
- 19 to ship out the hydrocodone combination products
- that you identified as being on hand?
- MR. KOBRIN: Object to form.
- THE WITNESS: Can you repeat that.
- 23 BY MR. HUDSON:
- Q. Sure. Is there any connection between
- 25 the DEA conducting this inspection of the

- 1 warehouse that day and your decision to email
- 2 Mr. Millward and Mr. Carlson about shipping out
- 3 the hydrocodone combination products as soon as
- 4 possible or at least by 10/5?
- MR. KOBRIN: Object to form.
- 6 THE WITNESS: I don't -- I don't know.
- 7 BY MR. HUDSON:
- Q. If it was just about shipping the
- 9 hydrocodone combination products out, would there
- 10 have been any need to reference that the DEA had
- 11 made an inspection that day?
- 12 A. They're two separate paragraphs, so...
- 13 Q. So you think these are two unconnected
- 14 points?
- 15 A. No. I don't know.
- 16 Q. Does this cause you concern as you're
- 17 sitting here today reading these two paragraphs
- that it's possible that the HBC warehouse may have
- 19 provided inaccurate information to the DEA about
- whether it had hydrocodone-containing products on
- 21 hand?
- MR. KOBRIN: Object to form.
- THE WITNESS: No.
- 24 BY MR. HUDSON:
- Q. It does not?

- 1 A. It doesn't state that they did.
- Q. Do you think it's possible that the
- 3 warehouse reported to the DEA that it had no
- 4 hydrocodone-containing products on hand when, in
- 5 fact, the warehouse did have
- 6 hydrocodone-containing products in the warehouse
- 7 at the time of the DEA inspection?
- 8 MR. KOBRIN: Object to form. Calls for
- 9 speculation.
- THE WITNESS: Is that possible? Yes.
- 11 BY MR. HUDSON:
- 12 Q. And from the contents of your email,
- doesn't it appear to be highly likely that that's
- what happened?
- MR. KOBRIN: Object to form.
- THE WITNESS: No. We had a very close
- 17 relationship with the DEA. So I don't know what
- the conversations specifically were about, but
- 19 they could have been about many issues surrounding
- the hydrocodone change, schedule change.
- 21 BY MR. HUDSON:
- Q. We do know though as part of that
- conversation, the warehouse did report to the DEA
- having no hydrocodone-containing products on hand.
- We know that; right?

- 1 A. No.
- 2 O. We don't know that?
- A. I don't know who they reported that to.
- 4 Q. You think it's possible in the same
- 5 paragraph you wrote about a DEA inspection of the
- 6 warehouse asking about hydrocodone-containing
- 7 products and in the next sentence you changed the
- 8 subject completely and talked about a report to
- 9 somebody other than the DEA about having no
- 10 hydrocodone-containing products on hand?
- MR. KOBRIN: Object to form.
- 12 Argumentative.
- THE WITNESS: And what was the question?
- MR. HUDSON: Would you mind reading back
- 15 the question.
- 16 (The record was read back.)
- 17 BY MR. HUDSON:
- 18 Q. Do you understand the question?
- 19 A. I'm not changing the subject entirely.
- 20 I'm still talking about hydrocodone. But, again,
- 21 I can't -- I don't know what they said. I wasn't
- there. I don't know what was reported. I would
- presume the DEA has a report on that date.
- Q. Sir, that first paragraph, you're
- 25 recapping a DEA inspection that occurred and what

- 1 you told the DEA about hydrocodone-containing
- products; right?
- A. No. I was not there to report anything
- 4 to the DEA.
- 5 Q. But you're not -- in that paragraph you
- 6 are not recapping what happened at that DEA
- 7 inspection that day?
- 8 A. In the first sentence, yes.
- 9 Q. Only the first sentence.
- 10 A. I don't know. I don't recall this
- 11 email. I don't recall the situation.
- 12 Q. As you're sitting here today, just
- understanding the English language and that
- 14 paragraph and how it's written, is there any doubt
- in your mind that those two sentences are
- 16 connected and that you're talking about a DEA
- inspection of the warehouse, about
- 18 hydrocodone-containing products, and exactly what
- 19 the warehouse reported to the DEA?
- MR. KOBRIN: Object to form.
- 21 Argumentative. Asked and answered.
- THE WITNESS: Was there concern? What
- was the leading part of that? Was there concern
- 24 that I --

25

- 1 BY MR. HUDSON:
- Q. I just want to get your best testimony
- on the record about the first paragraph. When you
- 4 read that paragraph as you sit here today, is your
- 5 best recollection of what you wrote back on
- 6 October 1 -- are those two sentences connected and
- 7 are you reporting to Mr. Millward and copying
- 8 Mr. Carlson, your boss at the time, about a DEA
- 9 inspection of the HBC warehouse and what the
- warehouse reported to the DEA?
- MR. KOBRIN: Object to form.
- 12 THE WITNESS: I guess if I had any
- 13 concern -- I don't recall this email. But if I
- 14 had any concern that there was a suspicious order,
- 15 I wouldn't put it in five words in an email at
- 16 6:30 at night, or a dozen words.
- 17 BY MR. HUDSON:
- 18 Q. My question though wasn't about a
- 19 suspicious order. My question is that first
- 20 paragraph, it's just what the warehouse told the
- 21 DEA about whether there were hydrocodone
- 22 combination products at the warehouse at the time
- of the inspection and then you reporting to them
- later about what your understanding of what was at
- 25 that warehouse later that night.

- 1 Isn't that what's going on in this email?
- 2 A. Like I said, I wouldn't -- if I had
- 3 concerns that there was a suspicious response to a
- 4 DEA inspection, I would have taken further steps
- 5 than to put it in several words in an email at
- 6 6:30 at night.
- 7 Q. With all due respect, it's not just
- 8 several words. In the second paragraph goes in
- 9 and you describe in detail exactly how to solve
- 10 the problem and get those hydrocodone combination
- 11 products out of the warehouse as soon as possible;
- 12 right?
- MR. KOBRIN: Object to form.
- 14 THE WITNESS: I disagree with that.
- 15 BY MR. HUDSON:
- 16 Q. You do agree that for one case of the
- 17 hydrocodone products, you're shipping those out
- later that same night; right? It's 6:27 at night
- and you're going to ship that case out later that
- 20 night.
- 21 A. Correct.
- Q. Is that usual or unusual for shipments
- to be shipped out after 6:30 at night?
- 24 A. Our first wave I don't believe started
- until 6:30 at night. I can't remember if it was

- 1 6:30, 7:30 or 8:30, but it was something similar
- 2 to that.
- Q. We can agree that what you identified in
- 4 this second paragraph was a case of
- 5 hydrocodone-containing products that had been
- 6 meant to be shipped to store 6510, but it hadn't.
- 7 So now you're putting in place a plan to get that
- 8 shipped out of the warehouse that night on
- 9 October 1? Can we agree on that?
- MR. KOBRIN: Object to form.
- 11 THE WITNESS: I did not put the plan --
- 12 it doesn't look like I put the plan in place. I'm
- 13 letting them know what the plan was.
- 14 BY MR. HUDSON:
- 15 Q. But you're relaying to them what the
- 16 plan was for that particular case?
- 17 A. Correct.
- 18 Q. And then for the second, the tote that
- 19 you talked about before that had been in the
- warehouse for about a week and hadn't been
- 21 claimed, it also had hydrocodone-containing
- 22 products. And then in the rest of the paragraph
- you're laying out or relaying to the head of
- 24 compliance and your boss the plan to get that
- shipped out of the warehouse, too; right?

- 1 A. No. I'm asking if they can tell me how
- 2 they should be handled.
- Q. And then because you're laying out for
- 4 them a recommendation what you think should
- 5 happen; right?
- 6 MR. KOBRIN: Object to form. Misstates
- 7 the evidence.
- 8 THE WITNESS: No.
- 9 BY MR. HUDSON:
- 10 Q. At a minimum you're telling them you
- 11 would sure like to see the product out of the
- warehouse by 10/5 so that you can avoid any issue
- with the scheduling change.
- 14 A. Agreed.
- 15 Q. Do you know whether or not those
- 16 hydrocodone-containing products were, in fact,
- 17 shipped from the warehouse that night? Do you
- 18 have any recollection?
- 19 A. No.
- Q. Do you know anything more about this
- 21 topic than what we've talked about?
- 22 A. The topic of changing schedules?
- Q. Yeah, this DEA inspection and then the
- 24 plan for shipping these two hydrocodone-containing
- 25 products.

- 1 A. No. The conversion of the schedule,
- 2 yes.
- 3 (HBC-Bianco Exhibit 15 was marked.)
- 4 BY MR. HUDSON:
- 5 Q. We'll move to a new topic and hand you
- 6 what I've marked as Exhibit 15. Exhibit 15 is a
- 7 thick set -- it's a cover email with a set of
- 8 attachments, and the subject of this email is All
- 9 Policies for VAWD Reflected as of 5:00 p.m. Today.
- Do you recognize Exhibit 15, Mr. Bianco?
- 11 A. Flipping through it, they look like
- 12 policies, but without having an opportunity to
- 13 read them all.
- O. This is an email from Sara Green; right?
- 15 A. Appears to be, yes.
- 16 O. And who is Sara Green?
- 17 A. Based on her signature, she was an
- 18 executive secretary. I'm not sure.
- 19 Q. And she's then distributing this set of
- 20 policies to a distribution group that includes
- 21 yourself and others?
- 22 A. Yes.
- Q. And she wrote down in the body of the
- email, "Good afternoon. Sorry for so many emails
- 25 throughout the day. Attached are all final PDF

- 1 version policies for VAWD as well as the document
- 2 retention policy and chart. If you have any
- 3 questions, let me know."
- 4 A. Yes.
- 5 Q. Were you part of the group that reviewed
- 6 these policies before they were put into final
- 7 form?
- 8 A. On each specific policy, again, without
- 9 having an opportunity to read them, I may have
- interacted on some of them, but I don't know
- 11 without having an opportunity to review them all.
- 12 O. What is VAWD?
- 13 A. Verified accredited wholesale
- 14 distributor.
- 15 Q. And is that a certification that you can
- 16 obtain?
- 17 A. I believe through NABP.
- 18 Q. Through NABP?
- 19 A. National Association of Boards of
- 20 Pharmacy.
- Q. And did the HBC warehouse ever get VAWD
- 22 certification?
- 23 A. I don't believe so.
- Q. Did the HBC warehouse ever apply for
- 25 VAWD certification?

- 1 A. I'm not -- I'm not sure if we ever
- 2 actually applied or not.
- Q. Were you part of the effort to create
- 4 these policies for VAWD?
- 5 A. I helped on some of the policies, but,
- 6 again, without reading all of these, I'm not sure
- 7 which ones I did or did not.
- Q. Let's go back, if we could. For this
- 9 purpose, I'll just use the Bates numbers that are
- in the bottom right, the Bates ending number. So
- 11 go back, if you could, to Bates 629.
- 12 A. Is that this?
- Q. Exactly. It's the HBC_MDL.
- 14 A. What was the number?
- 15 Q. The ending number is 629.
- 16 A. Okay.
- 17 Q. And if you could, at the top it says
- 18 Security Policy. Do you see that at the top
- 19 right?
- 20 A. Yes.
- Q. And then, if you could, do you see the
- table that's got two columns?
- 23 A. Yes.
- Q. Explain to me, if you could, how to read
- 25 that, if you know.

- 1 A. I don't know. The policy number -- I
- don't know the details on kind of the logic behind
- 3 this, but effective date to me would be when it
- 4 was effective, created date. I mean, I'm
- 5 speculating at this point.
- 6 O. You don't know how to read the Giant
- 7 Eagle policy?
- 8 MR. KOBRIN: Object to form. You asked
- 9 him to explain to you the chart at the top.
- 10 THE WITNESS: I understood it that you
- 11 wanted me explain the parts of it. I can read it,
- 12 yes.
- 13 BY MR. HUDSON:
- 0. I'm just saying, do you understand it?
- MR. KOBRIN: The policy or the chart?
- MR. HUDSON: The chart.
- 17 THE WITNESS: The chart, yes. I
- understand what a policy number is.
- 19 BY MR. HUDSON:
- Q. The policy number -- there's a specific
- 21 number within Giant Eagle that's assigned to this
- policy, and this is one is 30-18; right?
- 23 A. Yes.
- 24 O. And then the effective date of 8/1/14
- tells us that this date became an effective policy

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1 at Giant Eagle on August 1, 2014; right?
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- MR. KOBRIN: Object to form. I think
- you meant this policy.
- 4 MR. HUDSON: That's what I meant, yes.
- 5 THE WITNESS: This policy was effective
- 6 8/1/14?
- 7 BY MR. HUDSON:
- 8 O. Correct.
- 9 A. Yes.
- Q. And it was created on 8/1/14, too;
- 11 right?
- 12 A. Yes.
- 13 Q. And then the policy owner would be Matt
- 14 Rogos?
- 15 A. Yes.
- Q. What does that mean, policy owner? Does
- 17 that have a significance?
- MR. KOBRIN: If you know.
- 19 THE WITNESS: I'm not sure.
- 20 BY MR. HUDSON:
- 21 Q. Have you ever been the policy owner of
- 22 any Giant Eagle policies, to your knowledge?
- 23 A. I don't recall.
- Q. Do you know what the reference number is
- 25 underneath that?

- 1 A. No.
- Q. If we go to the next column on the
- 3 right, it says Version/Revision Number. Do you
- 4 know what that means?
- 5 A. The version number?
- 6 O. Yes.
- 7 A. Yeah. It's the version.
- 8 O. So this is the first version of this
- 9 particular policy?
- 10 A. Correct.
- 11 O. And then the revision date is 4/9/15?
- 12 A. Correct.
- 13 Q. Then the last reviewed date is the
- 14 4/9/15.
- 15 A. Correct.
- Q. And then the department is HBC Service
- 17 Company; right?
- 18 A. Yes.
- 19 Q. So would this be a policy that related
- 20 to HBC Service Company?
- 21 A. Without reading it, yes.
- Q. Explain to me then if there's a revision
- date of 4/9/15 and a creation date of 8/1/14, but
- the version that we're looking at is version 1,
- does that mean that there were no changes?

- 1 A. I don't know. I wasn't on our policy
- 2 committee internally, so I don't know the logic
- 3 behind all of those.
- 4 Q. Let's turn back, if we could. The next
- 5 one is 633.
- 6 A. Okay.
- 7 Q. This one is Inventory Control Suspected
- 8 Losses policy. And it's got the same effective
- 9 date, date created and revision dates; right?
- 10 A. It appears to, yes.
- 11 O. And then if we turn to the next one
- that's Bates ending 636, it's got the same created
- date and the same revision date; right?
- 14 A. Yes.
- 0. It's the 8/1 for the effective date and
- 16 created date, and then the revision date is again
- 17 4/9/15?
- 18 A. Correct.
- 19 O. If we turn to the next one that's on
- 20 638, we can again just pull up that table, again,
- we've got an effective date and created of
- 8/1/14 and a revision date of 4/9/15; right?
- 23 A. Correct.
- Q. If we go to the next one on 640, 640 is
- 25 the ending Bates number, we pull that table up,

- 1 again, we've got the same effective date, created
- date of 8/1/14. We've got the same revision or
- 3 last reviewed date of 4/9/2015; right?
- 4 A. Correct.
- 5 Q. If we go to the next one that's ending
- 6 in 642 -- skip that one because that one doesn't
- 7 apply to HBC. Go to to 644.
- 8 A. Okay.
- 9 Q. Do you see the reference is another HBC
- 10 policy?
- 11 A. That's what the reference is, yes, but I
- don't know kind of the logic that supports this.
- 13 Q. This one, you're actually the owner of
- 14 this one; right?
- 15 A. Appears to be, yes.
- 16 Q. Do you know what that means?
- MR. KOBRIN: Object to form.
- 18 THE WITNESS: I believe I would have
- 19 been responsible for ensuring the policy was being
- 20 enacted. Again, it's several years ago, three
- jobs ago, so I don't really remember.
- 22 BY MR. HUDSON:
- Q. If we go to the next one at 647, this is
- 24 again another HBC policy, and we've got effective
- date 8/1/14 and revision date of 4/9/15; right?

- 1 A. Correct.
- Q. If we go to the next one at 649, do you
- 3 see there again we've got another policy for HBC
- 4 Service Company, effective date 8/1, created date
- 5 8/1, revision date 4/9/15?
- 6 A. Correct.
- 7 Q. If we go to the next one at 653, we've
- 8 got another HBC policy with an effective date of
- 9 8/1/14, a created date of 8/1/14 and a revision
- date of 4/9 and a last reviewed date of 4/9;
- 11 right?
- 12 A. Correct.
- Q. If we go to the next one, that's Bates
- ending 656, again another HBC policy created on
- 8/1/14 with an effective date of 8/1/14, a
- 16 revision date of 4/9/15 and a last reviewed date
- 17 of 4/9/15; right?
- 18 A. Correct.
- 19 Q. If we go to the next one at 658, another
- 20 HBC policy created on 8/1/14, effective date of
- 21 8/1/14, revision date of 4/9/15, and last reviewed
- 22 date of 4/9/15; right?
- 23 A. Correct.
- Q. Then if we go to the next one at 662,
- 25 this one is actually slightly different. We've

- 1 got the same effective date and the same created
- 2 date of 8/1/14; right?
- A. Correct.
- 4 Q. But this one was actually revised on
- November 25, 2014, and it was last reviewed on
- 6 4/9/15; right?
- 7 A. Correct.
- 8 O. So this is the first one that we have
- 9 that wasn't last reviewed, then revised on 4/9/15
- of the ones that we've reviewed so far; right?
- MR. KOBRIN: Object to form. State that
- 12 again.
- 13 THE WITNESS: I wasn't keeping track of
- 14 each of them.
- 15 BY MR. HUDSON:
- Q. Let's go then, if we could, to the next
- one, 665. Again, we've got 8/1 effective date,
- 18 8/1 created date. Then we've got back to the same
- 19 revision date and the same last reviewed date of
- 20 4/9/15; right?
- 21 A. Correct.
- O. So it looked like to me that all of
- these policies all purport to be created on 8/1/14
- 24 and be effective on 8/1/14.
- MR. KOBRIN: Object to form. Misstates

- 1 the evidence. What do you mean by all? Just the
- ones you pointed out?
- 3 BY MR. HUDSON:
- 4 Q. If there's one in here that you can find
- 5 that wasn't, let me know.
- 6 MR. KOBRIN: Effective on 8/1/14? I
- 7 believe the one you skipped, you don't think that
- 8 one is?
- 9 MR. HUDSON: That one didn't apply to
- 10 the HBC warehouse.
- MR. KOBRIN: You said all of these.
- 12 BY MR. HUDSON:
- Q. Mr. Bianco, do you have any
- 14 understanding of the process that went into
- 15 creating these written policies for the HBC
- 16 warehouse?
- 17 A. Very high level, that a group or
- individual would get together and put a policy
- 19 together, but that's about it.
- Q. Do you know what the purpose was of
- 21 creating -- it looks like there's a common nucleus
- 22 for these that were -- a whole bunch of these
- policies were created on 8/1/14 and had an
- effective date of 8/1/14. Do you know if there's
- 25 any magic to that date?

- 1 A. That specific date I don't remember.
- MR. KOBRIN: Object to form regarding
- 3 the word magic.
- 4 BY MR. HUDSON:
- 5 Q. Are you aware of whether Giant Eagle or
- 6 HBC had a practice of keeping written policies
- 7 that were created?
- 8 MR. KOBRIN: Object to form.
- 9 THE WITNESS: Did we have a practice of
- 10 that?
- 11 BY MR. HUDSON:
- 12 Q. Yes.
- 13 A. Yes.
- 14 O. In other words, should we expect to be
- able to find in Giant Eagle or HBC's files a copy
- of the 8/1/14 version of these policies that were
- 17 created --
- 18 A. I don't know.
- 19 Q. -- around that time?
- 20 A. I don't know.
- 21 Q. Knowing what you know about Giant
- 22 Eagle's practices, would you expect there to be
- one? In other words, can we agree this is a
- 24 packet of policies that were being revised on
- 25 April 9, 2015; right?

- 1 A. Appears to be.
- Q. But you agree with me that all of them
- 3 that we looked at, none of them were created on --
- 4 an original was created on April 9, 2015. They
- were all revised on this date; right?
- 6 MR. KOBRIN: Object to form.
- 7 Misrepresents the document, the evidence.
- THE WITNESS: I don't know, again,
- 9 without kind of looking through. I can't answer
- 10 that.
- 11 BY MR. HUDSON:
- 12 Q. We walked through some; right?
- 13 A. Yeah.
- 14 O. You just talked about when the effective
- 15 date was and the created date was. And we talked
- 16 about when the revision date was; right?
- 17 A. Yes.
- MR. KOBRIN: Object to form. Ty, you're
- misrepresenting the evidence. We've established
- 20 it didn't say all.
- MR. HUDSON: I didn't say all. I said
- the ones that we walked through. You're happy to
- ask him questions at the end, Josh. If you think
- that I'm mischaracterizing something, please do
- 25 that. You'll clean it up if I messed it up, and

- 1 it's entirely possible that I did.
- 2 BY MR. HUDSON:
- Q. But I'm going to do my very best, sir,
- 4 to ask honest, clean, clear questions.
- 5 My question is: Of the policies that we went
- 6 through and we've gone through ten or so and we've
- 7 gone through and looked at what the effective date
- 8 was and the created date and then we looked at the
- 9 revision date. We just did that; right?
- 10 A. Correct.
- 11 O. For all of those, the revision dates --
- 12 for those policies that we were looking at, a lot
- of the revision dates were on 4/9/15; right?
- A. A lot of them, yes.
- 15 O. A lot of those had an effective date and
- 16 a created date of 8/1/14. Do you remember that?
- 17 A. Yes.
- 18 Q. So would you expect that on the
- 19 effective date and the created date of 8/1/14,
- there would be somewhere at Giant Eagle a hard
- 21 copy of those policies that were created on or
- 22 around August 1, 2014?
- A. I don't know. As I said, I don't sit on
- the committee that puts policies together at Giant
- 25 Eagle, so I don't know the processes and how that

- 1 works.
- Q. For these revised policies that were
- being created on April 9, 2015, we've got this
- 4 email sending around final versions of the revised
- 5 policies. Can we agree to that?
- 6 A. Yes.
- 7 Q. Would you expect on or around August 1,
- 8 2014 that there would have been some exercise
- 9 where the company would have sent around the final
- 10 versions of those policies that were going to be
- 11 put into effect?
- 12 A. As I stated, I don't know how that would
- 13 have worked. I don't sit on that committee, so I
- don't know what their standard practices are.
- 15 Q. Did you sit on the committee on April 9,
- 16 2015?
- 17 A. On the policy committee, no.
- 18 Q. This email is being distributed to you
- 19 on April 9, 2015; right?
- 20 A. Correct.
- Q. You the same role on August 1, 2014 that
- you did on April 9, 2015; right?
- 23 A. Yes.
- Q. To the best of your recollection, as you
- 25 sit here today, do you know whether there was a

- 1 similar exercise in August of 2014 where there was
- 2 a set of those policies that were going to go into
- 3 effect were circulated?
- 4 A. I do not know, but I think it's
- 5 important this is not the policy committee this
- 6 distribution list. So I don't know how they would
- 7 have been handled.
- Q. What I'm getting at though is at least
- 9 on this point on April 9, 2015, you are being
- 10 copied on an email that's sending around these new
- 11 versions of the policies; right?
- 12 A. I am, yes.
- Q. And all I'm asking is: Would it be your
- 14 expectation, whether you received it or not, would
- it be your expectation that there would be a
- 16 similar exercise that happened around August 1,
- 17 2014 when those original policies were getting put
- 18 into place?
- 19 A. I don't know.
- Q. Is it possible that there were not
- 21 copies of these policies that were created on or
- 22 around August 1, 2014?
- A. Anything is possible. So yes.
- Q. Do you have any knowledge about that?
- A. About what?

- Q. Whether or not there were, in fact,
- policies version 1 or prior copies, drafts,
- 3 whatever you want to call it of these policies
- 4 that were created on or around August 1, 2014.
- 5 A. Without looking through each policy, I
- 6 wouldn't know. But I generally don't
- 7 independently verify our policies to know if one
- 8 is out there or not.
- 9 Q. If you wanted to independently verify
- them, where would you go and look?
- MR. KOBRIN: Object to form.
- 12 THE WITNESS: I would ask the policy
- 13 committee.
- 14 BY MR. HUDSON:
- 15 Q. In August of 2014, to the best of your
- recollection, who was on the policy committee?
- 17 A. I don't know. I just know I wasn't on
- 18 it. I really don't.
- 19 Q. Do you know in April of 2015 who was on
- 20 the committee?
- 21 A. No. I know there's legal representation
- and others, but I don't know who's on that
- committee. And today as an employee, I don't know
- 24 who's on that committee.
- Q. Do you know if VAWD ever raised any

- 1 concerns about these policies?
- 2 A. I left Giant Eagle very shortly after
- 3 this. So, no, I don't know if we ever met with
- 4 them. I don't know if we actually submitted an
- 5 application or not.
- 6 Q. Do you have any knowledge about why the
- 7 HBC facility did not obtain a VAWD certification?
- 8 A. No.
- 9 Q. Do you know whether or not the HBC
- 10 facility submitted a VAWD application?
- MR. KOBRIN: Object to form. Asked and
- 12 answered.
- 13 THE WITNESS: I don't know if we ever
- 14 actually submitted it.
- 15 (HBC-Bianco Exhibit 16 was marked.)
- 16 BY MR. HUDSON:
- 0. Jump to a new topic and hand you a new
- document that I've marked as Exhibit 16. It
- 19 appears to me that Exhibit 16 is an email being
- 20 distributed by Mr. Carlson to a distribution list
- including you about a meeting that's going to
- occur at the Edgewood Town Center, and it looks
- 23 like the start time for the meeting is
- November 11, 2014. Am I reading that cover right?
- 25 A. Yes.

- Q. And then if we go to the second page, it
- 2 looks like it says Pharmacy Quarterly Staff
- 3 Meeting, November 11, 2013.
- 4 A. Yes.
- Q. And then I've just got a couple
- 6 questions here focused on -- again, if we look at
- 7 the Bates, it would be the Bates ending 558 on the
- 8 bottom right.
- 9 MR. KOBRIN: Do you want to take some
- time to look through the document?
- 11 THE WITNESS: Yeah.
- 12 BY MR. HUDSON:
- Q. You see that this staff meeting is
- 14 separated at the top into sections.
- 15 A. Yes.
- 16 Q. My question is really only going to be
- focused on the fifth section. It says CSOS.
- 18 A. Do you have a page number?
- 19 Q. The Bates ending is 558.
- 20 A. Okay.
- Q. It says at the top "DEA's Controlled
- 22 Substance Ordering System (CSOS) allows for secure
- 23 electronic transmission of Schedule II controlled
- substance orders without the supporting paper
- 25 Form 222." Do you see that?

- 1 A. Yes.
- Q. So this is referencing -- I think we
- 3 talked about this earlier. This is that CSOS
- 4 system that Giant Eagle was contemplating
- 5 implementing; right?
- 6 A. Correct.
- 7 Q. We're now in November of 2014; right?
- 8 A. Yes.
- 9 Q. So here in the first bullet point, it
- 10 says, "Hydrocodone going CII has increased the
- 11 priority on rolling out."
- 12 Do you know what that means?
- 13 A. No.
- 14 Q. The next bullet point is "Goal is to
- 15 have in place by Q3 FY15." Do you know what that
- 16 means?
- 17 A. Q3 FY15 would be our quarter three of
- our fiscal year 2015.
- 19 Q. And what's it mean by goal is to have it
- in place, if you know?
- 21 A. I can allude that it's the CSOS would be
- in place.
- Q. The next bullet point says "All sites
- 24 need to get registered with the DEA." Do you see
- 25 that?

- 1 A. Yes.
- Q. Then the next was "Ordering will occur
- 3 through enterprise software that will allow orders
- 4 to flow to either McKesson or Anda." Right?
- 5 A. Correct.
- 6 Q. Then the last one is "Central signer at
- 7 office."
- 8 A. Correct.
- 9 Q. The top bullet point about "Hydrocodone
- 10 going CII has increased the priority on rollout,"
- 11 you've got no understanding of what that means?
- MR. KOBRIN: Object to form.
- 13 THE WITNESS: Just that hydrocodone
- 14 going CII has increased the priority.
- 15 BY MR. HUDSON:
- Q. Why was that, if you know?
- MR. KOBRIN: Object to form.
- 18 THE WITNESS: Hydrocodone moved to a
- 19 CII. So now it would have to be ordered
- 20 differently than how it was ordered when it was a
- 21 CIII.
- 22 BY MR. HUDSON:
- Q. Did Giant Eagle or HBC have the ability
- to order hydrocodone at this time before the CSOS
- 25 system was implemented?

- 1 A. Yes.
- Q. So then what would about hydrocodone
- 3 going CII would increase the priority on rolling
- 4 out, if you know?
- 5 A. It would be another line item on a paper
- 6 document.
- 7 Q. Was there a high volume of hydrocodone?
- 8 A. I don't know.
- 9 Q. Let's turn, if we could, back to a
- 10 separate section that's entitled Procurement
- 11 Update, and it's presented by Mike Bianco. And
- this is Bates ending 575.
- 13 A. Okay.
- 14 Q. Take a minute if you would just to read
- 15 that.
- 16 A. Okay.
- O. So let's turn if we could to the first
- page of your presentation, which is the Bates
- 19 ending 576. If you could, just explain to us what
- this slide means, what you're saying here?
- 21 A. We must have renegotiated the contract
- with McKesson at the time, and these are the
- 23 savings figures.
- Q. The last dash says, in
- 25 annual spend moved out of HBC warehouse to

- 1 McKesson." Is that a reference to the hydrocodone
- 2 combination products?
- 3 A. It was if we renegotiate the whole
- 4 contract, we would have looked at all items. I
- 5 believe we did have a renegotiation with McKesson
- 6 at this, at this time.
- Q. But to the best of your recollection,
- 8 when you're looking at this, you believe that you
- 9 saved during the renegotiation or you
- 10 were spending more?
- 11 A. Saved.
- 12 Q. And that's true even though there was a
- in annual spend moved out of the HBC
- warehouse to McKesson?
- 15 A. It appears to be, yes.
- Q. Explain to me, if you could, if you
- 17 recall, how you got to the savings
- 18 number.
- MR. KOBRIN: Object to form.
- THE WITNESS: I don't remember the
- 21 details on that. I mean, generally what we do is
- 22 we take -- it's a bid process. So you take your
- lowest net cost on each item, and then you come
- 24 back with that.

- 1 BY MR. HUDSON:
- Q. If you look at the four dashes, the
- 3 second dash and the third dash, the second one
- 4 says, "currently in fiscal year
- 5 margin build." Right?
- 6 A. Yep.
- 7 O. What does that mean?
- 8 A. That would have been
- 9 already accounted for in '15.
- 10 Q. And then the next one is "
- 11 vendor income impact." And is the impact positive
- 12 or negative?
- MR. KOBRIN: Object to form.
- 14 THE WITNESS: I don't know. I would
- 15 assume it's -- I don't know. I don't remember the
- 16 details around this negotiation. I'm sorry.
- 17 BY MR. HUDSON:
- 18 Q. That's kind of what I was getting at, is
- 19 trying to figure out if it was, in fact,
- in savings or it was a
- impact because the hydrocodone products were no
- longer being housed in the HBC facility and now
- 23 McKesson was going to be the distributor for those
- 24 products.
- MR. KOBRIN: Object to form.

1 THE WITNESS: Was there a question? 2. BY MR. HUDSON: 3 That's what I'm trying to figure out. Q. 4 If you look at the second and third dashes, you 5 currently in fiscal year '15 see margin build"? 6 7 Α. Yes. 8 Ο. And then the next one is vendor income impact"; right? 10 Α. Correct. 11 If you add those together, that's 0. 12 ; right? Do you agree? 13 Α. Yes. So it must have been a positive 14 margin impact. 15 So you think that this is saying that Ο. 16 the McKesson contract renegotiation was going to 17 ? save 18 Α. Correct. 19 But in terms of how, from just looking 0. 20 at this slide, you can't say how it is that Giant 21 Eagle was saving it other than just the contract 22 itself was being renegotiated and the terms were 23 going to lead to in savings?

Yeah. This is the November bid;

correct? We looked at every item. It's an

Α.

24

- 1 extremely intensive process. You look at every
- item and work to get the lowest net cost and
- 3 understand the impact of that.
- 4 Q. I got that. I was just trying to make
- 5 sense of the and , if you
- 6 know, and what those -- what's built into those
- 7 two numbers.
- It does seem, at least to me, like that would
- 9 be the . I'll also admit I'm an
- 10 accounting major, so this isn't terribly
- 11 pertinent. But I was just kind of trying to
- 12 figure it out because I was curious.
- 13 A. I mean, we would have looked at it. I
- 14 don't know.
- 15 Q. Fair enough. Do you have any sense of
- 16 what the hydrocodone combination products volumes
- were in terms of dosage units or pills that were
- shipped by the HBC warehouse between November 2009
- 19 and October 2014?
- A. No. In 2009 I was in still in school
- 21 all the way up through, so no, up through 2013.
- Q. Are you aware of any shipments of
- 23 hydrocodone combination products that were flagged
- by the HBC warehouse as being beyond thresholds?
- MR. KOBRIN: Object to form.

- 1 THE WITNESS: I believe we saw an email
- 2 earlier that stated that.
- 3 BY MR. HUDSON:
- Q. That one in the end, do you know what
- 5 happened, whether or not that order was actually
- 6 shipped or not shipped? That was the one relating
- 7 to store 8; right?
- 8 A. I think it was Exhibit 10 maybe.
- 9 Q. I'm thinking maybe it was Exhibit 7.
- 10 A. If it didn't state in the email, I don't
- 11 know. I don't recall. If it states in the email,
- then I can read what was on the email.
- Q. And are you aware of any pharmacists
- 14 that refused to fill prescriptions for hydrocodone
- 15 combination products on the grounds that it was at
- 16 risk of diversion?
- 17 A. Specific examples you're asking?
- 18 Q. Yeah.
- 19 A. I don't know of any specific examples.
- Q. How about investigations of flagged
- orders of hydrocodone products other than the one
- that we talked about today in Exhibit 7?
- A. Am I aware of them?
- 24 O. Yes.
- 25 A. Yes.

- Q. I mean, in other words, you're aware of
- 2 specific investigations that occurred other than
- 3 the ones that we've talked about today?
- 4 A. Not specific examples, no.
- 5 Q. Do you have any sense of the volume, in
- 6 other words, the number of investigations that
- 7 occurred?
- 8 A. No.
- 9 Q. Do you know who conducted the
- 10 investigations?
- 11 A. During which time period?
- 12 O. November of 2009 to October of 2014.
- 13 A. I can only speak to the time when I
- 14 was -- the only ones I'm aware of would be Joe
- 15 Millward. And part of it is because I wasn't in a
- 16 role that I knew was even in the corporate office.
- 17 But Joe Millward, Rick Shaheen. And I know they
- had teams, but I don't know who necessarily was on
- 19 those teams. George Chunderlik would have been
- 20 another one, I think.
- 21 Q. Do you know how many investigations that
- team conducted?
- 23 A. No.
- MR. KOBRIN: Object to form.

- 1 BY MR. HUDSON:
- Q. Do you know what criteria was applied in
- 3 conducting those investigations?
- 4 MR. KOBRIN: Object to form. I think we
- 5 covered all this stuff.
- 6 THE WITNESS: No.
- 7 MR. HUDSON: I don't think I have any
- 8 further questions. He's just got a couple that
- 9 will take probably ten minutes. Do you want to
- 10 just knock those out?
- MR. KOBRIN: Yeah. You want to just
- 12 knock them out and do lunch?
- MR. HUDSON: Yeah.
- MR. KOBRIN: We'll probably have a
- 15 little bit of cleanup I think. Actually, we
- 16 should ask Mike. Do you want to take a break? Do
- 17 you want to have lunch?
- THE WITNESS: I'm okay.
- MR. KOBRIN: Are you sure?
- THE WITNESS: Yes.
- Let's take a break actually. I'll use the
- 22 rest room.
- MR. KOBRIN: We'll take a very quick
- 24 break.
- 25 THE VIDEOGRAPHER: The time is

- 1 12:44 p.m. We're going off the video record.
 - 2 (Recess from 12:44 p.m. to 12:55 p.m.)
- 3 THE VIDEOGRAPHER: The time is
- 4 12:55 p.m. We are now back on the video record.
- 5 (HBC-Bianco Exhibit 17 was marked.)
- 6 EXAMINATION
- 7 BY MR. SIDLINGER:
- Q. Sir, my name is Thomas Seidlinger. I'm
- 9 going to ask you a few questions. It shouldn't
- 10 take too long. I'm handing you what's been marked
- 11 as Exhibit 17.
- MR. SIDLINGER: That exhibit has an
- internal reference number HBC-1195.
- 14 BY MR. SIDLINGER:
- 15 Q. This exhibit appears to be a discussion
- 16 between Boca Pharmaceutical -- are you aware of
- 17 that company?
- 18 A. With Boca, yes.
- 19 Q. If we look at the bottom of the first
- 20 page, this is the beginning of an email that
- 21 starts on December 17, 2013, and it continues onto
- the next page. This email is from Mike Lupo at
- 23 Boca Pharmaceutical to someone called Allen
- Lowther.
- 25 Are you aware of who Allen Lowther is?

- 1 A. Yes.
- 2 O. Who is that?
- A. Allen was in our -- I can't remember if
- 4 it was indirect or direct. I think it was direct
- 5 procurement, on the procurement side, so the
- 6 department internally on our procurement side.
- 7 O. So he's a GE employee or Giant Eagle
- 8 employee?
- 9 A. Yes.
- 10 Q. And the subject is regarding hydrocodone
- 11 APAP Elixir/Tab Conv Progress Status. And
- 12 continuing to the email, Mr. Lupo is saying to
- 13 Allen, "Just a quick FYI regarding your December
- 14 program status. December 1, 2013 to December 17,
- 2013 you purchased a total of 1152 bottles
- 16 combined. The threshold for the month is 3250
- bottles in order to qualify for the rebate this
- 18 month."
- Now, when he's saying in order to qualify for
- the rebate this month, does that mean to you that
- 21 Giant Eagle HBC would have to order 3250 bottles
- 22 hydro APAP elixir to be able to reach that rebate?
- 23 A. I want to read the document.
- 0. Absolutely.
- 25 A. What was the question? I apologize.

- 1 Q. Looking back at Mr. Lupo's email on page
- 2 2, it says the threshold for the month is 3250
- 3 bottles. According to the subject line, we're
- 4 discussing hydro APAP elixir.
- Is it the case -- is it your understanding
- 6 that what Mr. Lupo is saying is that Giant Eagle
- 7 would have to order 3250 bottles of hydro APAP
- 8 elixir in order to qualify for the threshold?
- 9 A. That's how it reads, yes.
- 10 Q. Then in the first paragraph, the first
- 11 sentence, he gives you the amount that had been
- ordered up to the 17th of that month,
- December 2013, which he represents is 1152
- 14 bottles; is that correct?
- 15 A. Yes.
- Q. Will you look back then on the first
- page. After that email, there's internal
- discussion at Giant Eagle or HBC. First Allen
- 19 discusses with Mr. Carlson and you -- he forwards
- you that, and he notes that you achieved the
- rebate in November with a \$48,000 credit coming;
- 22 is that correct?
- 23 A. Yes.
- Q. So this is a monthly thing with -- a
- 25 monthly rebate program where every month, if you

- 1 reach a certain threshold, you could get money
- back to Giant Eagle; is that correct?
- MR. KOBRIN: Object to form.
- 4 THE WITNESS: Without seeing the
- 5 agreement, it appears to be.
- 6 BY MR. SIDLINGER:
- 7 Q. Then you ask Allen and Mr. Carlson the
- 8 status on the tabs. What does tabs mean?
- 9 A. Tablets.
- 10 Q. Okay. And Carlson then inquires to you
- and Allen on December 18, 2013 whether -- he says,
- "Can we hit the December number?"
- When he says, "Can we hit the December
- 14 number, " to you does that mean the number
- represented on the second page of 3250 bottles?
- 16 A. Yes.
- Q. And then above that, a few hours, two
- and a half hours later, on Wednesday, December 18,
- 19 2013, you send an email to Mr. Carlson and Allen.
- 20 And in that email, the first sentence you say is,
- "Can we add to the \$4/\$10 list or do a free
- 22 promotion?"
- What is a 4/10 list?
- A. The \$4 and \$10 list was a list of
- medications that had a low UNC, UNC price of \$4

- 1 and \$10.
- 2 O. What's UNC?
- 3 A. I'm sorry. Usual and customary price,
- 4 so the cash price.
- 5 Q. And you say "or do a free promotion."
- 6 Are you suggesting here that you do some promotion
- 7 to be able to hit the December number?
- 8 A. I think I was likely joking about this,
- 9 but -- I think I was likely joking.
- 10 Q. If your joke was taken at face value,
- 11 would it be suggesting that there be a promotion
- 12 to increase that number?
- MR. KOBRIN: Object to form.
- 14 THE WITNESS: The two individuals on
- 15 this list wouldn't have taken it at face value or
- on this email wouldn't have taken it at face
- value. But, yes, to the lay person.
- 18 BY MR. SIDLINGER:
- 19 Q. Would the joke be that it would be
- 20 preposterous that would be suggesting some type of
- 21 promotion for hydro?
- 22 A. Yes.
- Q. Why is that preposterous?
- A. Because we had traditionally taken a
- 25 stance where we don't promote control II through

- 1 Vs, Schedule II through V medication.
- Q. And if you were promoting that, if you
- were trying to increase your numbers through
- 4 promotion, then that would be a promotion of this;
- 5 correct?
- 6 MR. KOBRIN: Object to form.
- 7 THE WITNESS: I believe, yes.
- 8 BY MR. SIDLINGER:
- 9 Q. Let's go onto the next sentence that you
- 10 have here. "I'm not sure we're going to be able
- 11 to hit the December numbers. We're at 1152 and
- 12 need to get to 3250."
- Just continuing through, "Total weekly burn
- 14 through 670." So what does that mean to you, the
- total weekly burn through 670?
- 16 A. It looks like our typical movement on
- this was 670 units. I don't know what unit is
- 18 based on this.
- 19 Q. You continue after that and you say, so
- we'd really have to pick up some movement. We may
- 21 with the blocking of the higher standards, but I
- don't know if we'll pick up that much.
- MR. KOBRIN: Object to form. I think
- you misread that sentence.

- 1 BY MR. SIDLINGER:
- Q. Let me reread it, just the end. "We may
- with the blocking of the higher strengths, but I
- 4 don't know if we'll pick up that much."
- 5 So taken as a whole, this email is you say
- 6 jokingly representing that you should do some type
- of free promotion to increase the amount of hydro
- 8 sales that you have to then hit some threshold
- 9 that's going to allow you to get a rebate from
- 10 Boca Pharmaceuticals; is that correct?
- MR. KOBRIN: Object to form.
- 12 THE WITNESS: Can you repeat that. I'm
- 13 sorry. There was a lot of parts to that.
- 14 BY MR. SIDLINGER:
- 15 Q. Absolutely. Taken as a whole, you are
- 16 suggesting, perhaps jokingly, that you do some
- 17 type of promotion to increase your numbers in
- 18 December of 2013 for hydrocodone APA elixir and
- 19 perhaps in doing so increase those numbers
- 20 sufficiently to hit your threshold for your rebate
- 21 from Boca Pharmaceuticals?
- MR. KOBRIN: Object to form. I object
- to the term perhaps jokingly. He made clear that
- that was a joke because the company had a policy
- 25 not to promote at all II through V medications,

- 1 controlled substances.
- 2 BY MR. SIDLINGER:
- Q. Would you answer.
- 4 A. I mean, the premise of the question is
- 5 somewhat misleading because it was clearly stated
- 6 as a joke, knowing our traditional position on it.
- 7 But, yes, we were looking for market share, if it
- 8 was taken at face value.
- 9 Q. So this is a discussion though of --
- 10 this discussion does center around whether or not
- 11 Giant Eagle pharmacies will be able to sell enough
- 12 hydrocodone to meet a rebate threshold; is that
- 13 correct?
- 14 A. No.
- 15 O. How so? How is it not that?
- 16 A. I believe this is purchase. So it's not
- 17 necessarily what we were dispensing. It's what
- we're purchasing.
- 19 Q. So it's a question of whether or not
- you'll be able to purchase enough hydrocodone APAP
- 21 elixir to be able to meet that threshold and
- receive a rebate from Boca Pharmaceuticals?
- 23 A. Correct.
- Q. And the three of you, Mr. Carlson,
- 25 yourself and Allen here, are concerned whether or

- 1 not that's the case, whether or not you will meet
- 2 that threshold; is that correct?
- A. We're discussing it, yes.
- Q. Let's discuss then, stepping back, you
- 5 represented earlier that as a category manager,
- 6 part of what you're doing is setting up deals with
- 7 various vendors to facilitate pharmaceuticals for
- 8 Giant Eagle and HBC. Is that fair?
- 9 MR. KOBRIN: Object to form.
- 10 THE WITNESS: Yes.
- 11 BY MR. SIDLINGER:
- 12 Q. As part of that, did you ever have the
- opportunity to discuss with McKesson any increases
- 14 to their internal thresholds for Giant Eagle
- 15 pharmacies?
- 16 A. Yes.
- 17 Q. Did McKesson ever provide you
- information about how close to thresholds Giant
- 19 Eagle pharmacies were at any particular time?
- 20 A. I don't recall whether specifics were
- 21 given or not.
- Q. Do you know of something called a CSMP
- 23 report?
- 24 A. No.
- Q. I'll represent to you that that means

- 1 controlled substance monitoring program at
- 2 McKesson. Do you recall hearing that acronym used
- 3 at all?
- 4 A. No.
- 5 (HBC-Bianco Exhibit 18 was marked.)
- 6 BY MR. SIDLINGER:
- 7 O. I'm going to mark as Exhibit 18
- 8 something that has an internal reference number
- 9 P-HBC-1201. The very first email, if we go to the
- 10 last page or the next to last page, it begins with
- 11 an email from what has an address email of
- 12 SAPHELP@McKesson.com. It was sent on May 22,
- 13 2014, and it was sent to someone named Sabrina
- 14 Cook at McKesson, someone named Telicia Lyndsey at
- 15 McKesson and then since there are not email
- 16 addresses, I'm guessing the remainder of those
- people are employees of Giant Eagle.
- Would you confirm for me that the remainder
- of those names are Giant Eagle employees?
- MR. KOBRIN: If you know.
- 21 THE WITNESS: Not all of them are
- 22 currently Giant Eagle employees.
- 23 BY MR. SIDLINGER:
- Q. At the time do you believe that all of
- 25 them were?

- 1 A. Yes.
- Q. And the subject line, if we turn to the
- next page, includes CSMP Report Follow-up with
- 4 Account Manager.
- 5 Having seen this, do you recall having seen
- 6 any other similar emails where there's something
- 7 called CSMP report that's being sent from
- 8 McKesson?
- 9 A. I think I stated before I don't remember
- 10 the term CSMP, and I'm not on the original email
- 11 from McKesson.
- Q. We're going to go to the first page
- 13 here. We'll go to when you do become involved.
- 14 And that is the second email where it says from
- Joseph Millward on May 22, 2014. It's to you.
- 16 Todd Roahrig is cc'd on that. It's just
- forwarding -- it's a forward of a previous
- 18 conversation about this report.
- Joe states to you, "Based on the research and
- documentation from 4008, can you please request
- 21 that McK increase the oxycodone threshold."
- Now, let's just break that down for clarity's
- sake. 4008, is that a store number?
- 24 A. Yes.
- Q. So Giant Eagle pharmacy 4008. And

- 1 Mr. Millward is asking you to request from -- is
- 2 McK McKesson?
- A. Traditionally, we've referred to them as
- 4 McKesson or McK, yes. We refer to McKesson as
- 5 McK.
- 6 O. So he's asking you to request from
- 7 McKesson an increase in oxycodone thresholds for
- 8 that 4008 store; is that correct?
- 9 A. Yes.
- 10 Q. And you respond to him. If you go to
- 11 the one above and you look below, it says Bianco,
- 12 Jr., Mike, (pharmacy) wrote: Do you have
- 13 precrafted language that's been used in the past?
- 14 I assume the generic "raise the threshold" is not
- 15 sufficient here.
- MR. KOBRIN: I think you misread that
- 17 slightly.
- 18 BY MR. SIDLINGER:
- 19 Q. I assume a generic "raise the threshold"
- 20 is not sufficient enough.
- 21 So if we look at raise the threshold, which
- you put in quotes there, is it your belief that
- what's being discussed here is a threshold set at
- 24 McKesson?
- 25 A. Yes.

- 1 Q. And from the prior email from Joe
- 2 Millward, that threshold being discussed then
- 3 would be the oxycodone threshold for store 4008?
- 4 A. Yes.
- 5 Q. And so you're asking then in this email
- 6 it looks like, because the top says Carlson,
- 7 Gregory, you're asking Mr. Carlson what has been
- 8 used in the past to request from McKesson an
- 9 increase in thresholds?
- MR. KOBRIN: Object to form.
- 11 THE WITNESS: Are you asking that?
- 12 BY MR. SIDLINGER:
- 13 Q. Yeah. Is that what's occurring here?
- 14 A. Yes.
- Q. And Mr. Carlson then replies to you at
- 16 the very top. He says, "Just copy and paste the
- 17 store's response and ask for a 10 percent
- 18 increase."
- Do you know how he arrived at the 10 percent
- 20 figure?
- MR. KOBRIN: Object to form.
- 22 BY MR. SIDLINGER:
- Q. Do you know how he arrived at that
- 24 10 percent increased figure?
- 25 A. No.

- 1 MR. KOBRIN: Object to form.
- 2 BY MR. SIDLINGER:
- Q. Do you recall in your discussions with
- 4 McKesson how you would arrive at the amount of an
- 5 increase to request?
- 6 A. I don't --
- 7 MR. KOBRIN: Object to form.
- 8 THE WITNESS: I don't believe we
- 9 specifically requested percent increases. I think
- we gave them the information, but they created
- 11 their own thresholds.
- 12 BY MR. SIDLINGER:
- 13 Q. You don't think you -- you'd be
- 14 surprised if you requested percent increases?
- 15 A. I don't recall that. I don't know if
- 16 they were ever granted that way. I just don't
- 17 recall the procedure. Typically, we gave them the
- information, and they created that.
- 19 Q. And what would lead to you requesting a
- 20 threshold increase? Is there some triggering
- 21 event that says I think we might need to increase
- 22 the amount for this store?
- MR. KOBRIN: Object to form and
- 24 foundation.
- THE WITNESS: I never was the one that

- 1 initiated that request. So it would always come
- from somebody else. I would be a pass through,
- 3 like a conduit to McKesson. They were my vendor.
- 4 BY MR. SIDLINGER:
- 5 Q. Who would that come from?
- 6 A. Either compliance, the store, PDL.
- 7 Q. And what's your understanding as to why
- 8 they would be requesting that you go ahead and
- 9 request an increase in the threshold?
- 10 A. That they would have hit their
- 11 threshold.
- 12 Q. How would they know that they hit their
- 13 threshold?
- 14 A. I don't know that.
- 15 O. Isn't the threshold the internal
- 16 McKesson threshold?
- MR. KOBRIN: Object to form.
- THE WITNESS: When you say internal, do
- 19 you mean Giant Eagle's internal threshold?
- 20 BY MR. SIDLINGER:
- Q. Well, you're asking McKesson to increase
- the amount that you can purchase of a certain drug
- 23 from McKesson; is that correct?
- 24 A. Yes.
- Q. And so to be able to know that you need

- 1 to increase that number, you'd have to know what
- 2 that number is.
- MR. KOBRIN: Object to form.
- 4 THE WITNESS: You would need know that
- 5 you hit that number, not know what that number is.
- 6 BY MR. SIDLINGER:
- 7 Q. So McKesson -- to know that, McKesson
- 8 would have to provide you with what they have set
- 9 as their threshold for you to hit, or is there
- 10 some other way that that number is set?
- MR. KOBRIN: Object to form. He just
- said he wouldn't need to know that exact
- 13 information.
- 14 BY MR. SIDLINGER:
- 15 O. Who sets the McKesson threshold?
- 16 A. McKesson.
- 17 Q. If you are going to hit or hit that
- 18 threshold, who would tell you that you hit that
- 19 threshold?
- A. No one would tell me that.
- Q. Who would tell Giant Eagle that they hit
- 22 that threshold?
- A. McKesson.
- 24 O. And to ask for an increase in the
- threshold then, Giant Eagle would have to already

- 1 have known that they have either hit or come close
- 2 to hitting the McKesson threshold?
- MR. KOBRIN: Object to form.
- 4 COUNSEL ON THE PHONE: Object to form.
- 5 THE WITNESS: Correct.
- 6 (HBC-Bianco Exhibit 19 was marked.)
- 7 BY MR. SIDLINGER:
- 8 Q. The last document that we have --
- 9 MR. KOBRIN: Is this going to be fairly
- 10 quick?
- MR. SIDLINGER: There's just one more.
- MR. KOBRIN: You said you'd be 10
- minutes, and we're at 25 now.
- MR. SIDLINGER: This is the last one.
- 15 Exhibit 19 has an internal reference number
- 16 P-HBC-1165.
- 17 BY MR. SIDLINGER:
- 18 Q. We skip to the second page to review the
- 19 first email. That email is from -- well,
- 20 actually, it looks like it includes an even
- 21 earlier email that doesn't have a date.
- The first email with a date in the chain is
- from you to Mr. Millward, Mr. Chunderlik and then
- you include some additional parties on the cc.
- The subject is 35 Missing Totes. The date is

- 1 April 18, 2014.
- 2 And your email then says, "Joe and George, I
- 3 confirmed with 35" -- is it your understanding
- 4 that 35 means pharmacy 35?
- 5 A. Yes.
- 6 O. "I confirmed with 35 that they did not
- 7 receive the missing tote from yesterday."
- 8 What's a tote, sir?
- 9 A. A tote is what the products were shipped
- 10 in.
- 11 O. So what controlled substances and
- 12 presumably noncontrolled substances are shipped
- 13 in?
- MR. KOBRIN: Object to form.
- THE WITNESS: What the products that the
- 16 pharmacy received were shipped in, not necessarily
- 17 prescription or otherwise.
- 18 BY MR. SIDLINGER:
- 19 Q. It says, continuing on with the email,
- 20 "...the contents of which are below."
- 21 And we skip to the last page. There's a
- 22 number of what appear to be pharmaceuticals and
- 23 quantities next to them. The third one is hydro
- 24 probably codone, APAP with two at a hundred units
- is how I'm reading that. Is that how you're

- 1 reading that, too?
- A. No. The way I would read that is two
- 3 units of hydrocodone -- hydrocodone acetaminophen
- 4 5/325, a hundred tablet bottles, so two units.
- 5 Q. Thank you. Then the next one is similar
- for one unit, but instead of 5/325 -- sorry.
- 7 Instead of 5/325 it's 300; correct?
- 8 A. Yes.
- 9 Q. So we are talking at least in part about
- 10 hydrocodone-containing products; correct?
- 11 A. Yes.
- 12 Q. Let's go back to your email. The second
- sentence of your email says, "We contacted all
- other stores on their route, and they do not have
- 15 it and the warehouse has confirmed that it was
- 16 shipped. Would you like pharmacy 35 to complete a
- 17 Form 106?"
- Now, does Form 106 refer to DEA Form 106?
- 19 A. Yes.
- Q. Is DEA Form 106 a suspected loss form?
- 21 A. I don't know the official title of it,
- but, yes, it's commonly known as lost or stolen
- 23 form.
- O. Then the remaining emails that happen
- 25 after this point I'm going to take to be

- 1 discussions within HBC and GE as to who should be
- 2 responsible for filling out that form. So if we
- 3 look at the one directly above, it says -- this is
- 4 from Joseph Millward. It says according to Bill
- 5 Runick -- who is Bill Runick, sir?
- 6 A. I believe that's a typo. Rumcik, he is
- 7 a PDL.
- 8 Q. So he's a pharmacy district leader
- 9 probably I would assume for store 35?
- 10 A. You could assume. I don't know.
- 11 Q. It says, the store discovered the
- 12 problem and did not sign for the missing tote.
- 13 The responsibility for completing the DEA Form 106
- 14 belongs to HBC. The reason would be loss in
- 15 transit. Bill and I can provide guidance in
- 16 completing the controlled substance theft/loss
- 17 reporting form.
- MR. KOBRIN: There's a slight misread
- 19 there. I'm not asserting that it's substantive,
- 20 but it says Bill or I, not Bill and I.
- MR. HUDSON: Thank you.
- 22 BY MR. SIDLINGER:
- Q. Above that there's an email from you.
- 24 It says, "Do I need to follow up with
- 25 HBC/McKesson, or is it their responsibility?

- 1 Remember I've only passed about 60 hours ago lol."
- What's the passed about 60 hours ago?
- A. My pharmacy boards.
- Q. So you recently passed your pharmacy
- 5 boards within the last number of days?
- A. Yes, from the date this was written.
- 7 Q. And above Mr. Carlson is saying that HBC
- 8 needs fill out the form, but that we -- I'm
- 9 assuming the people in this email chain -- can do
- 10 it on their behalf. It says, "McKesson never
- 11 takes ownership of the product. Do you want me to
- 12 submit?"
- Then you say to Mr. Carlson, "You kidding?
- 14 Billy called me up and Billied, "in quotes, "me
- and said you never want your name on that. I
- really thought it was the store's job to report
- 17 it. Notes say that, but not necessarily say they
- 18 owned it."
- So this to me is representing that you had a
- 20 discussion with Bill Runik or what's his name?
- 21 A. Rumcik.
- Q. And that Mr. Rumcik had suggested to you
- that you don't want be the one to submit the Form
- 24 106; is that correct?
- 25 A. Yes.

- Q. And if we go above that where it says --
- the email directly above where you write, "What
- you said you'd submit...yes, please do. Bill has
- 4 convinced me I'm going to jail if I fill it out on
- 5 this one."
- 6 Mr. Carlson then replies, "Chicken. Did you
- 7 steal it?"
- And you reply, "Yes, I am chicken. No, I did
- 9 not steal it. Just would like to officially have
- 10 my license in hand before I have to hand it back."
- 11 So in that very top sentence, what are you
- 12 saying there?
- MR. KOBRIN: Object to form.
- 14 THE WITNESS: It says, yes, I am chicken
- on the record.
- 16 BY MR. SIDLINGER:
- Q. Are you suggesting that you're just
- 18 emphasizing the fact that you do not want to be
- 19 the one to submit the 106 form?
- MR. KOBRIN: Object to form. I think he
- 21 established that he talked about how he was
- relatively new having just taken the boards.
- THE WITNESS: Yeah, I'm answering Greg's
- 24 question, are you chicken.

25

- 1 MR. SIDLINGER: No further questions.
- 2 Appreciate it.
- THE VIDEOGRAPHER: The time is 1:24 p.m.
- 4 We're going off the video record.
- 5 (Recess from 1:24 p.m. to 2:13 p.m.)
- THE VIDEOGRAPHER: The time is 2:13 p.m.
- 7 We're now back on the video record.
- 8 EXAMINATION
- 9 BY MR. KOBRIN:
- 10 Q. Mr. Bianco, you spoke earlier today with
- 11 plaintiffs' counsel about the Controlled
- 12 Substances Act. Do you remember that?
- 13 A. Yes.
- 0. In your education and in your career,
- 15 have you studied the Controlled Substances Act?
- 16 A. Yes, not in detail, but highlights.
- 17 Q. And have you also looked at the
- 18 regulations of the Controlled Substances Act?
- 19 A. Yes.
- Q. Based on your knowledge and experience
- 21 and education and your career, what is the central
- 22 thrust of the Controlled Substances Act and its
- 23 regulations?
- A. It's the security requirements, so a
- 25 combination of different processes in place that

- 1 would allow you to safeguard from theft or
- ² diversion.
- Q. You also spoke earlier today about
- 4 conversion factors. Do you remember that?
- 5 A. Yes.
- 0. I believe you testified about conversion
- 7 factor errors causing some orders to be stopped at
- 8 the warehouse.
- 9 A. Yes.
- 10 Q. Is that accurate? When an order at the
- 11 warehouse is stopped because it's unusual or
- 12 different, does HBC know what caused the order to
- 13 be unusual or different?
- 14 A. They do not.
- 15 O. So if it was a conversion factor error,
- 16 how would they find out it was a conversion factor
- error rather than potential diversion issue?
- 18 A. The only way the root cause would be
- 19 identified is through an investigation from
- whoever was doing the investigation at the time,
- 21 whether it be the warehouse or a corporate member.
- Q. So when you refer to them as conversion
- 23 factor errors that caused orders to be stopped,
- they weren't stopped because someone said that's a
- 25 conversion factor error. They were stopped

- 1 because there was something unusual about it?
- 2 A. Yes. There would be no way for them to
- 3 know it was a conversion factor or not. They
- 4 would have no idea.
- 5 Q. Could you look at Exhibit 7.
- 6 A. Okay.
- 7 Q. Do you have that in front of you?
- 8 A. Yes.
- 9 Q. Plaintiffs' counsel asked you about Greg
- 10 Carlson's email at the top of that exhibit where
- 11 Greg Carlson says to you, "I thought flu did not
- impact our numbers?" Do you see that?
- 13 A. Yes.
- O. Now, I know that you don't remember this
- 15 specific email; is that right?
- 16 A. Correct.
- Q. At the time of this email in early 2014,
- did you have conversations with Greg Carlson about
- 19 flu impacting Giant Eagle's numbers?
- 20 A. Greg and I would joke a lot about -- we
- 21 had a pretty jovial relationship, but we would
- often attribute changes in a -- sales year over
- year variance to flu which upper management
- 24 didn't -- they wouldn't allow us to attribute
- 25 changes to flu. So that's kind of where it came

- 1 from, I think.
- Q. So he's here joking about upper
- 3 management telling you not to attribute things to
- 4 flu even though you thought that they were
- 5 attributable to flu?
- 6 A. Correct.
- 7 O. How certain are you that this email from
- 8 Mr. Carlson to you about thinking flu did not
- 9 impact our numbers, how certain are you that
- 10 that's a joke?
- 11 A. I'm certain. Like I said, we had a
- 12 pretty -- as seen by other emails that were shown
- today, we had a very jovial relationship.
- Q. Could you turn to Exhibit 14.
- 15 A. Okay.
- Q. Do you have that in front of you?
- 17 A. Um-hum.
- 18 Q. You had a long conversation with
- 19 plaintiffs' counsel about who the warehouse had
- 20 reported having no hydrocodone-containing products
- on hand to. Do you recall that?
- 22 A. Yes.
- Q. And plaintiffs' counsel insisted that
- you were referring to a report to the DEA.
- 25 Reading this today, who else to your mind could

- 1 the warehouse have been -- strike that.
- 2 Reading this today, do you interpret that as
- 3 being reporting to a particular entity or who else
- 4 could you have been referring to that the
- 5 warehouse reported to?
- 6 MR. HUDSON: Object to the form.
- 7 BY MR. KOBRIN:
- 8 Q. Strike that. Reading this today, how do
- 9 you interpret that second sentence in the first
- paragraph of your email to Mr. Millward?
- 11 A. I think I had mentioned earlier that I'm
- 12 not comfortable deducing who I'm talking about
- 13 reporting. It could have been reported to me, to
- 14 their leadership. In any of our systems it could
- 15 have been reported into, our inventory systems.
- 16 It could have been to the DEA. I'm just not
- 17 comfortable saying who that was reported to.
- 18 Q. But when you'd refer to things as being
- 19 reported, would it be sometimes reported to
- 20 systems or reported to databases and the like?
- 21 A. Yes.
- Q. Turn to Exhibit 19. Reading over these
- emails between you and Greg Carlson as well as
- 24 Mr. Bianco, how would you characterize these
- 25 emails?

- 1 A. Jovial, probably immature as well.
- Q. Are they serious, or are you joking?
- A. No. Complete jokes, yeah, other than
- 4 the seriousness of the 106.
- 5 Q. You're joking about going to jail or
- 6 being chicken and all those other things?
- 7 A. Exactly.
- Q. You're just trying to figure out who
- 9 should be filling out the forms properly?
- 10 A. Exactly.
- 11 Q. And who should be the best party to do
- 12 that.
- 13 A. Yes.
- 0. At this time you joked in this about
- 15 having just passed your boards; is that correct?
- 16 A. No. I did just pass my boards.
- Q. Right. But you're joking about how you
- have just passed them and so you don't want to run
- 19 any problems or do anything that could potentially
- 20 be controversial after having just passed your
- 21 boards. You're joking about that; correct?
- 22 A. Correct. At the time I didn't have a
- 23 license. I just had passed my boards.
- Q. So when was it that you passed your
- 25 boards based on this email?

- A. April of '14, but I'm not sure of the
- 2 date.
- Q. A lot of the emails you looked at today
- 4 then were prior to April of '14; is that accurate?
- 5 A. Yes.
- 6 Q. So you were not even a board certified
- 7 pharmacist at that time?
- 8 A. Correct. I was not licensed.
- 9 Q. So in some of these cases, were you a
- 10 more junior person on these email threads?
- 11 A. I think on every email I was the least
- 12 senior member on them that we looked at today.
- 13 Q. Some of the emails that you read today,
- were you instructed by other people to send them
- or were you following instructions from more
- 16 senior members of the Giant Eagle organization?
- 17 A. I presume, yes.
- 18 Q. That you.
- 19 RE-EXAMINATION
- 20 BY MR. HUDSON:
- Q. Mr. Bianco, at what point in time did
- the HBC warehouse gain the ability to stop orders
- 23 for things like the conversion factor errors?
- A. In my tenure at Giant Eagle, they've
- 25 always had the ability to.

- Q. And how would that happen? Would there
- 2 be a trigger in the computer system, or how would
- 3 those orders get stopped, if you know?
- 4 MR. KOBRIN: Object to form. Asked and
- 5 answered.
- 6 THE WITNESS: My tenure while I was at
- 7 the corporate office, not necessarily with Giant
- 8 Eagle because I wasn't aware of what was happening
- 9 when I wasn't at the corporate office, but I don't
- 10 know the details on how they were stopped or what
- 11 was involved. I just know that orders were
- 12 stopped.
- 13 BY MR. HUDSON:
- 0. And as you sit here today, you don't
- 15 have any idea whether or not any orders were
- 16 stopped because they were suspicious orders at --
- 17 risk for diversion; right?
- MR. KOBRIN: Object to form. He
- 19 wouldn't know why they were stopped at the time
- they were stopped. We've established that.
- MR. HUDSON: Great. Then he can say
- that, but you don't need to.
- THE WITNESS: We looked at one email
- 24 today that it was stopped for suspicious
- 25 activities and reported to the DEA.

- 1 BY MR. HUDSON:
- 2 O. Right. And I think you testified
- 3 previously that you weren't sure how it was
- 4 stopped or when it was stopped or any of the
- 5 details surrounding that; right?
- 6 A. Correct, other than what --
- 7 O. That would that be true for any orders
- 8 relating to suspicious order monitoring. In other
- 9 words, you don't know any of the details of a
- 10 particular order that was stopped at HBC or why it
- was stopped or how it was stopped?
- 12 A. Other than what I read today; correct.
- Q. You testified now that the central
- 14 thrust of the Controlled Substances Act is the
- 15 security requirement; is that right?
- 16 A. Yes. That's my understanding. I'm not
- 17 an attorney.
- 18 O. What does central thrust mean?
- 19 A. I don't know if I used those words.
- Q. I think counsel actually used them, and
- 21 you said yes. So when you said yes, why do you
- 22 have the view that central -- that the central
- 23 thrust of the Controlled Substances Act is the
- 24 security requirement?
- A. My understanding is it's a combination

- of everything and, for lack of a better term, one
- 2 shirt doesn't fit all or one size doesn't fit all.
- Q. Right. So we've got security --
- 4 MR. KOBRIN: Can you let him finish.
- 5 You're interrupting.
- 6 MR. HUDSON: I think he was done.
- 7 MR. KOBRIN: Were you finished?
- 8 THE WITNESS: Go ahead.
- 9 BY MR. HUDSON:
- 10 Q. So you've got the security requirements
- 11 that are one section; right?
- 12 A. Correct.
- Q. And then another section is suspicious
- order monitoring; right?
- MR. KOBRIN: Object to form.
- 16 Misrepresents the regulations.
- 17 THE WITNESS: I believe so.
- 18 BY MR. KOBRIN:
- 19 Q. And your point is that when you say one
- size fits all, you mean you've got to be able
- 21 to -- that those are different sections that have
- 22 different requirements that you've got to meet; is
- 23 that fair?
- MR. KOBRIN: Object to form.
- 25 Misrepresents testimony.

- 1 THE WITNESS: I believe it's a
- 2 combination of everything. I'm not an expert in
- 3 the area, but I believe it's a combination of
- 4 everything.
- 5 BY MR. HUDSON:
- 6 O. Sure.
- 7 A. Given who you're selling it to, who your
- 8 clientele is, what product mix. There's a lot of
- 9 things that would go into what is needed.
- 10 Q. And I just want to make sure the record
- 11 clear. You're not suggesting that the suspicious
- order monitoring isn't an important section of the
- 13 Controlled Substances Act; right?
- 14 A. It is a part of the Controlled
- 15 Substances Act, yes.
- 16 Q. You agree HBC had an obligation to
- 17 comply with that section; right?
- MR. KOBRIN: Object to form. It's
- misrepresenting the regulations versus the
- 20 statute.
- THE WITNESS: We had an obligation to
- 22 follow the law.
- 23 BY MR. HUDSON:
- Q. And one of the things that the federal
- 25 framework says is to order suspicious monitors of

- 1 controlled substances; is that fair?
- MR. KOBRIN: Object to form.
- THE WITNESS: Can you repeat that?
- 4 BY MR. HUDSON:
- 5 Q. Sure. One of the requirements of the
- 6 federal framework for controlled substances is to
- 7 monitor suspicious orders, to have a program in
- 8 place to monitor suspicious orders of controlled
- 9 substances?
- 10 A. Again, I'm not an expert on this area,
- 11 but my understanding is it's part of it, part of
- 12 it meaning it has to be -- there are several
- 13 factors that need to be put into place.
- 0. And is that one of them?
- 15 A. I believe it could be one of them, yes.
- 16 Q. You said that you had a lot of
- 17 conversations with Greg and had a good
- 18 relationship relating to jokes back on this
- 19 Exhibit 7.
- 20 So is the joke that Greg is saying -- he's
- 21 just joking with you saying I thought flu did not
- impact our numbers. I don't get what that joke
- 23 is.
- A. We traditionally were not allowed to --
- 25 it's not that we weren't allowed to. We would

- 1 attribute changes year over year with when flu
- 2 season hit or when cough and cold season hit. As
- you can assume, there's a lot of therapies that
- 4 are driven by what disease state you have, cough
- 5 and cold, flu, et cetera.
- 6 So we would often correlate changes in year
- over year trends to flu or cough and cold season
- 8 when that hit. Our management never accepted that
- 9 as a reason for sales to have fluctuated.
- 10 Q. When you say your management, the people
- 11 who you reported to?
- 12 A. Above Greg.
- 13 Q. So within the organization, there were
- some in the organization who believed that flu was
- 15 not an attribute that would cause a fluctuation in
- 16 the numbers, but you and Greg didn't agree with
- 17 that.
- MR. KOBRIN: Object to form.
- 19 BY MR. HUDSON:
- Q. So you're joking about that?
- 21 MR. KOBRIN: Object to form. Calls for
- 22 speculation and misrepresents the testimony.
- THE WITNESS: I can tell you I didn't
- 24 agree with that, but I can't speak for Greg.

25

- 1 BY MR. HUDSON:
- Q. I thought you testified that's how you
- 3 knew it was a joke.
- 4 A. We would joke about it, yes.
- 5 Q. But here you know it and in this email
- 6 that's what you're saying, right, is that he
- 7 doesn't actually believe that, he's joking about
- 8 it?
- 9 A. That's how I interpret it today. I
- 10 mean, I would need to talk to Greg if he felt that
- 11 way.
- 12 Q. Are you sure or not sure whether Greg is
- joking or not?
- 14 A. I am certain he is joking in this.
- MR. KOBRIN: As he's answering the
- 16 question.
- 17 BY MR. HUDSON:
- 18 Q. Then you're certain that Greg is of the
- 19 view that flu can impact the numbers?
- 20 A. In this situation, yes.
- Q. Let's look, if we could, real quick back
- 22 to Exhibit 14. I know we spent a lot of time on
- that. I just want to make one point.
- MR. HUDSON: If we can pull up 1226.

25

- 1 BY MR. HUDSON:
- Q. There was one thing I missed before. If
- we turn to the first paragraph, you were just
- 4 asked some questions about whether you were
- 5 talking about the DEA, reporting to the DEA or
- 6 someone else.
- 7 You do agree with me in the first -- you've
- 8 got a clause there in the beginning of the second
- 9 sentence where you said at the time.
- 10 A. There is a clause, yes.
- 11 Q. And that's following the sentence that
- 12 says, "As you likely know, the DEA was in for an
- inspection of the warehouse today specifically
- 14 asking about hydrocodone-containing products."
- 15 Right?
- 16 A. Yes.
- 17 Q. So you agree that at the time is a
- 18 reference to the first sentence?
- MR. KOBRIN: Object to form.
- THE WITNESS: It could be.
- MR. KOBRIN: What do you mean by a
- reference to the first sentence?
- 23 BY MR. HUDSON:
- Q. You're saying in the first sentence of
- 25 the email the DEA came in and gave an inspection,

- 1 right, and was asking about hydrocodone
- 2 combination products. Then your second sentence
- you started out at the time.
- 4 My question is: You're referencing then at
- 5 the time that the DEA came in for the inspection;
- 6 right?
- 7 A. That's how I read it.
- 8 Q. Right. The warehouse reported having no
- 9 hydrocodone-containing products on hand. So at
- 10 the time the DEA came in for an inspection, the
- 11 warehouse reported having no hydrocodone products
- 12 on hand.
- 13 Is there any doubt in your mind, as you sit
- 14 here today, that the warehouse was making their
- 15 report to the DEA?
- MR. KOBRIN: Object to form.
- 17 THE WITNESS: I think I've answered that
- 18 several times, but I don't know who they reported
- or how it was reported. I wasn't at the DEA
- 20 inspection.
- 21 BY MR. KOBRIN:
- Q. Right. And that's what you testified to
- before, and I'm just hoping that when you saw the
- 24 way that you had written the sentences together
- 25 and you said at the time referencing back to the

- 1 DEA inspection, that may clarify in your head
- that, yeah, now that I see that, the DEA was
- 3 probably the only one there doing the inspection
- 4 at the time. And so it would make logical sense
- 5 that that's who the warehouse would be reporting
- 6 to.
- 7 MR. KOBRIN: Object to form.
- 8 BY MR. HUDSON:
- 9 Q. Do you think that's fair or unfair, or
- 10 you just don't know?
- 11 A. I think I've answered that before. I
- don't know who they're reporting to.
- MR. HUDSON: No further questions.
- 14 RE-EXAMINATION
- 15 BY MR. KOBRIN:
- 16 O. I know you talked about how you don't
- know the details of how orders were stopped. But
- 18 you know, do you not, that they were stopped at
- 19 the warehouse if they were unusual or different
- 20 from your experience; is that accurate?
- 21 A. Yes.
- 22 O. Thank you.
- MR. HUDSON: No further questions.
- 24 Thanks for your time.
- THE VIDEOGRAPHER: The time is 2:30 p.m.

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This concludes the video deposition.
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                (Whereupon, at 2:30 p.m., the taking of
     the instant deposition ceased.)
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1
    COMMONWEALTH OF PENNSYLVANIA
 2
    COUNTY OF ALLEGHENY
                                           SS:
 3
                    CERTIFICATE
 4
               I, Ann Medis, Registered Professional
 5
    Reporter, Certified Livenote Reporter and Notary
 6
    Public within and for the Commonwealth of
 7
    Pennsylvania, do hereby certify:
 8
               That MICHAEL BIANCO, the witness whose
 9
    deposition is hereinbefore set forth, was duly
10
    sworn by me and that such deposition is a true
11
    record of the testimony given by such witness.
12
               I further certify the inspection,
13
    reading and signing of said deposition were not
14
    waived by counsel for the respective parties and
15
    by the witness.
16
               I further certify that I am not related
17
    to any of the parties to this action by blood or
18
    marriage and that I am in no way interested in the
19
    outcome of this matter.
20
               IN WITNESS WHEREOF, I have hereunto set
21
    my hand this 23rd day of January, 2019.
22
23
                                 Notary Public
24
25
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Case: 1:17-md-02804-DAP Doc#: 3025-11 Filed: 12/19/19 204 of 204 PageID #: 454573 Review

1	COMMONWEALTH OF PENNSYLVANIA) E R R A T A
	COUNTY OF ALLEGHENY) S H E E T
2	
3	I, MICHAEL BIANCO, have read the foregoing
	pages of my deposition given on January 18, 2019,
4	and wish to make the following, if any,
	amendments, additions, deletions or corrections:
5	
6	Page Line Change and reason for change:
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18	
19	In all other respects, the transcript is true and
	correct.
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21	
	MICHAEL BIANCO
22	
23	, day of, 2019.
24	
	Notary Public
25	